



**Annual General Meeting**  
**Eden Health Care Services**  
**June 18, 2020**

**VISION**  
**20/20** *"a renewed vision of hope, healing and community"*



# Vision, Mission and Values

## Eden Health Care Services

Eden Health Care Services is a faith based organization rooted in the Anabaptist Mennonite heritage. Since the 1967 opening of the Mental Health Centre in Winkler, Eden has grown to include a range of clinical and community mental health programs including housing, employment and counseling services for residents of Southern Manitoba and Winnipeg.

### Vision

That people on the mental health journey experience hope, healing and community.

### Mission

To respond to the community by providing a range of services that will empower persons with mental health needs.

### Values

**Hope** We foster hope and a sense of well-being in those we serve.

**Integrity** We commit to being trustworthy in all relationships.

**Excellence** We seek to provide services in keeping with identified leading practices.

**Compassion** We strive to relate to each person in a caring manner in the spirit of Christ.

**Respect** We acknowledge the dignity and worth of all persons.

**Acceptance** We create an environment that is free of discrimination and prejudice.



# Letter from Board Chair and CEO



**Ron Gerbrandt**  
Board Chair

Eden Health Care Services is a faith based organization that provides wrap around mental health programs and services to residents of Southern Manitoba and Winnipeg. Eden is owned by the Mennonite Churches of Manitoba and is part of the provincial mental health and addictions system. Eden Health Care Services works in partnership with Southern Health Santé Sud and community agencies to provide recovery-oriented programs for individuals experiencing mental health concerns and their families. More specifically, Eden offers inpatient acute psychiatric services, outpatient psychiatry, community mental health services, employment programs, counselling, and housing programs and services.

An important part of our role as Board Chair and CEO is connecting with people across our community and listening to their perspectives on mental health. We hear uplifting stories about our staff changing lives and the importance of our programs and services, but we also hear about the challenges. Some of these challenges include the lack of coordination, continuity or collaboration across the mental health system. This year, we set in motion a vision to transform how we deliver mental health care to our community to have Eden Health Care Services become an organization without walls, delivering the right care, at the right time, at the right place, in collaboration with partners throughout Southern Manitoba and Winnipeg.

There were many highlights this year. We enhanced innovative approaches like telemedicine services that helped to reduce the strain on emergency rooms. We built non-traditional partnerships like the Recovery College with Central Station and the Canadian Mental Health Association to deliver a range of educational courses and resources to: people who might be struggling with mental health issues, families or friends of individuals with mental illness, mental health workers, or anyone else who might be interested. At the same time, our well-established inpatient, outpatient, community mental health, counselling, employment and housing continue to provide programs and services to individuals where it is needed most. Other 2019/2020 highlights included:

- Filled several executive level positions including a new Director of Finance (Crystal Cruickshank) and the Housing and Supports Program Director (Christine Tuan). We also worked with Southern Health Santé Sud to have the Eden Mental Health Centre Program Director (Dana Human) fulfil a dual role employed by both organizations to lead one mental health program. Over the year, the new leadership team has made operational changes including “righting the ship” in many areas.
- Contributed to the health system reform alongside the Government of Manitoba and Shared Health to advance mental health and addictions planning for the province. We also signed a new multi-year funding agreement with Southern Health Santé Sud to provide inpatient, outpatient and community mental health services for residents of Southern Manitoba.
- Completed the Accreditation Canada process and achieved a 97.5 percent compliance rate, the highest in organization history. The Accreditors commented on the excellent care delivered at Eden Mental Health Centre and celebrated our contribution to mental health over the last 50 years. Specific comments included;
  - “The Mennonite Churches are commended for having the foresight over 50 years ago to develop this hospital.”
  - “Eden is integrated into the Winkler community and this has contributed in no small measure in destigmatizing mental illness in this area of Southern Manitoba”.
- Implemented security services at Eden Mental Health Centre (EMHC). This addition allowed for enhanced safety and security to better meet the needs of residents of Southern Manitoba. As a result, no one requiring acute psychiatric services needed to be transferred out of region to receive services. This enhanced acuity of patients also came with many new challenges over the year.



- Increased availability of private counselling services through Recovery of Hope in Winnipeg and Winkler and increased the scope of work to include addictions. This year, we completed over 4300 counselling sessions which is our highest number of sessions to date.
- Helped individuals with barriers to employment through Segue Career Options learn the skills required to find productive, meaningful employment.
- Conducted a comprehensive review of our housing and supports program. As part of this, we relaunched the Positive Living Program in Steinbach helping participants learn life skills and strengthened partnerships with the community to support these individuals. Most importantly, we helped more people find housing but are now near full occupancy in all of our properties and are reminded about the urgent need to acquire more housing to help support individuals with mental health concerns.

We also faced challenges throughout the year. The Covid 19 issue had the most disruptive effect of any issue this past year, not only for us, but the entire world community. We have been pleased to see how the Eden team has come together under the CEO's leadership to respond quickly, innovatively, and compassionately, to deal with a quickly changing work landscape. At the time we are writing this report, no staff have lost their jobs, services are being provided by alternate means if possible, and Eden is partnering with the regional health authority to offer a Wellness Line to support anyone dealing with added stress and mental health challenges during this time. This Covid 19 crisis has had the benefit of exposing the strengths of character and the skills present in all of our team members. Unfortunately, the same is true of gaps that have become more evident, and these must be addressed. These gaps include possible budgetary challenges for some of our companies and the increased need for additional mental health services as we transition in a new normal way of life.

We are incredibly proud of our work over the past year and our team of skilled and dedicated clinicians, physicians, staff, volunteers and board members who have made it all possible. We are committed to our current momentum with a strong focus on patients and families and strengthening partnerships that can help us translate our vision that individuals on their mental health journey experience "hope, healing, and community" into reality. We continue to rely on God the creator, his Son the savior, and the Holy Spirit to strengthen, guide, and provide wisdom as we work to accomplish our vision. Your prayers are coveted and appreciated; collectively we are stronger than individually.

Sincerely,

Ron Gerbrandt  
Board Chair  
Eden Health Care Services

Kym Kaufmann  
CEO  
Eden Health Care Services



**Kym Kaufmann**  
CEO







# EDEN HEALTH CARE SERVICES

## PROGRAMS AND SUPPORTS

### **Eden Health Care Services**

Eden Health Care Services (EHCS) is the overarching company that employs the corporate staff to enable the other Eden corporations to focus on their respective ministries. EHCS provides a coordination function, so that the spirit of the covenant agreement can be implemented.

### **Eden Mental Health Centre**

One small crack does not mean you're broken. Mental illness is not a choice, but recovery is. Eden provides acute care to help through a recovery-oriented approach, and a treatment team enhanced by psychiatrists, nurses, therapists, pharmacists, music therapy and spiritual care. Your mental health is important to us.

### **Community Mental Health Services**

If you or someone you know is living with mental illness, know that you can experience recovery and hope. Pathways Community Mental Health Services helps people achieve their goals while participating in community life as they choose.

### **Outpatient Psychiatry**

Mental illnesses can take many forms, just like physical illnesses. If you or someone you know has a mental health issue, the good news is that symptoms can be reduced through psychiatric consultation.

### **Housing & Supports**

Housing is vital to everyone's well-being. It affects our physical and mental health, and influences our ability to connect socially and seek opportunities like education and employment. That's why Eden strives to help people find and keep safe, affordable housing: so those recovering from a mental illness can reach their goals, and integrate into community.

### **Recovery of Hope Counselling**

When challenges come our way, we often benefit from talking through them with someone we trust. Recovery of Hope provides compassionate understanding and trustworthy, professional counselling for individuals, couples, and families in Winkler, Steinbach, Altona, Portage la Prairie, and Winnipeg. Recovery of Hope has partnerships with many churches and conferences to offer subsidized counselling services for individuals who could benefit from speaking with a mental health professional.

### **Segue Employment Services**

We all want meaning and purpose in life, and that can include employment. For many who struggle with mental health, finding and maintaining employment can be difficult, even though they have talents, skills, and abilities. Segue Career Options helps people overcome barriers to meaningful employment.

### **Eden Foundation**

The Foundation is charged with raising funds in support of all of the EHCS companies. The Foundation's role is to help transform the way we understand and address mental health by raising awareness and increasing engagement across our communities.

# VISION, MISSION, VALUES AND STRATEGY DIRECTIONS

## VISION

That people on the mental health journey experience hope, healing and community.

## MISSION

To respond to the community by providing a range of services that will empower persons with mental health needs.

## VALUES

- **Hope** We foster hope and a sense of well-being in those we serve.
- **Integrity** We commit to being trustworthy in all relationships.
- **Excellence** We seek to provide services in keeping with identified leading practices.
- **Compassion** We strive to relate to each person in a caring manner in the spirit of Christ.
- **Respect** We acknowledge the dignity and worth of all persons.
- **Acceptance** We create an environment that is free of discrimination and prejudice.

## STRATEGIC PRIORITIES

### RECOVERY

Persons on the mental health journey are moving towards Recovery.

### RESPONSIVE

A continuum of mental health recovery programs that are responsive to community needs.

### SUSTAINABLE PROGRAMS

Sufficient financial resources and moral support.

### ENGAGED WORKFORCE

Satisfied, qualified staff with effective tools and resources delivering evidence-informed practices in safe work environment

### QUALITY AND SAFETY

Pursue excellence by focusing on quality and safety



# STRATEGIC PLAN REPORTS

## **Eden Health Care Services**

CEO Kym Kaufmann

Board Chair Ron Gerbrandt

### **Recovery**

- **Program Evaluation:** Conducted evaluations of programs and services to ensure efficient and effective service delivery. Core components of the evaluations included a review of evidence-based practices, processes and structures, clinical metrics (e.g. occupancy, wait times, access to services) and environmental scans. In 2019/2020, the following reviews were completed and recommendations implemented:
- **Safety and Security Review:** Participated in Provincial Safety and Security Review and developed an internal Safety and Security Committee.
- **Financial Controls Review:** Reinitiated a quarterly Finance Committee meeting with representation from each program board, developed financial policies and procedures, hired Chartered Accountant into senior finance position, changed EHCS review to audit, and reconciled positions with funded positions/legal company.
- **Physician Services:** Determined number of psychiatry positions required for Southern Manitoba and successfully advocated for increased funding for another psychiatry position.
- **Linden Place Review:** Committed to Linden Place as a transitional residence consistent with similar facilities throughout the health system and made enhancements to admissions processes. There are eight beds in the home; occupancy increased from one resident in the house at the start of the year to seven residents at the end of the year.

### **Responsive**

- **Capital Construction:** There are a numerous development projects in various states of planning including Mennonite Central Committee (MCC) Neighbors Housing, Concordia Village V, Garden Land, among others and the CEO continues to juggle them. The CEO has had regular meetings with the architect to advance work on the EMHC land development. In November, a structural engineer assessment of EMHC was completed to determine the integrity of the building to help inform next steps.
- **Research:** Research and Research Ethics Committee has been developed with terms of reference and policies. Two proposals have been received to date.

### **Engaged Workforce**

- **Succession Planning:** A two year leadership training program through Red River College/Southern Health Santé Sud has been identified as the training program for future leaders. Current and future leaders have been encouraged to apply for this program. Program Directors are working towards having a minimum of one individual cross trained into their position.



- Policies and Procedures: CEO completed audit of policies and procedures and compiled a list of priority policies to be developed. This year the focus has been on creating one central policy manual for all companies. In 2019/2020, 30 new policies were developed or underwent major revisions.
- Communication: CEO developed an internal communication plan. A new board end has been developed to enhance ownership engagement and the CEO has been working on a communication plan for this stakeholder group. A new website is being developed with a go live date planned for early 2020/2021. Videoconference - Videoconferencing has been installed/implemented at our three regional sites (Winkler, Winnipeg and Steinbach).

### **Sustainable Program**

- Health System Transformation: Participated in the development of the Province's new service purchase agreements lead by the Transformation Management Office, attended training session with board chair and signed new agreement. EMHC Program Director has been appointed to an advisory committee with the Transformation Management Office and is the only representative from Southern Manitoba on this committee.

### **Quality and Safety**

- Risk Management: Healthcare Insurance Reciprocal of Canada (HIROC) risk management software implemented to assist with managing organizational risks. Emergency Preparedness - Enhanced emergency preparedness by developing emergency supply kits, reciprocal agreements with Salem Home, contingency plans with owner churches, and partnering with board members to assist in emergency situations. Occurrence Reporting - Implemented an occurrence reporting system for Eden Health Care Services and associated companies.
- Dashboards: Dashboards have been developed and reviewed quarterly at program director meetings.





**Eden Mental Health Centre**  
Program Director - Dana Human  
Board Chair - Mary Driedger

### **Recovery**

- Patient and staff satisfaction surveys implemented with an overall satisfaction rating of 87.5%.
- Medication reconciliation processes including regular audits have been implemented.
- An Electronic Medical Record (Accuro) has been implemented in the outpatient department.
- Safety and Security: Participated in Provincial Safety and Security Review and developed a Safety and Security Committee.
- Transition Workers (or navigators) within the Community Mental Health program now established throughout the regional health authority. Transition Workers will help bridge patients discharged from EMHC to community mental health services.
- Accreditation: Participated in Accreditation Canada onsite survey and achieved a 97.5% compliance rate, the highest in organization history.

### **Responsive**

- Family and Friends Support Group continues to run on a monthly basis and completed by a volunteer.
- Staff Educator position permanently filled and now filled on a term position to cover an extended leave.


### **Engaged Workforce**

- We partnered with Southern Health Santé Sud to have one mental health director working at both sites, as the Regional Director of Mental Health and Spiritual Health Care and the Program Director for Eden Mental Health Centre, to help create one mental health program. This has quickly transformed service delivery for individuals with mental health concerns throughout the entire region.
- Hosted training and education sessions with guest speakers for staff on emerging issues and concerns affecting their clientele. These educational opportunities have been provided to all staff throughout the organization in partnership with Southern Health Santé Sud mental health staff.

### **Quality and Safety**

- In the process of implementing the interRAI, an international collaborative network to improve the quality of life of vulnerable persons through a comprehensive assessment system at EMHC. This tool will allow our organization to help guide intervention for each client and monitor performance at an individual, program, organization, provincial and national level.





**Recovery of Hope**  
Program Director Brad Unger  
Board Chair James Schellenberg

### **Recovery**

- In the fall of 2019, Recovery of Hope increased counselling capacity significantly in the Winnipeg - Harrow and Winkler offices and this led to a 10 year high for total sessions completed.
- Thanks to the support of the Eden Foundation and our donors, our Sliding Fee Scale Program usage increased this fiscal year, meaning more low-income clients are able to access counselling therapy services that they may otherwise not have been able to afford.
- Another six-week Anxiety Management Group was offered in Steinbach and a four-week Anxiety Management Group was offered together with Housing and Support staff at Concordia Village IV.
- Our Portage la Prairie office is located in the Canadian Mental Health Association (CMHA) – Central Region office building. CMHA bought and renovated a building on 1<sup>st</sup> St NW and we moved locations along with them in November.

### **Responsive**

- In April, we hosted two public workshops with Dr. Gordon Neufeld, which were well attended and very informative:
  - ◊ “Raising Children in the Digital World” – an evening workshop for parents and caregivers
  - ◊ “Making Sense of Hypersensitivity” – a morning workshop for educators and professionals
- Partnerships in the community
- Recovery of Hope continues to partner with over 80 other organizations to provide counselling services including: churches using our CARE program, businesses using the RoH Employee and Family Assistance Program (EFAP), national EFAP providers as well as other third-party partners.
- In May 2019 our seven-year partnership with North Point Douglas Women’s Centre (NPDWC) came to a mutually agreed upon ending. We are proud of the impact this partnership had over the years with the clientele and staff at NPDWC and moving forward we are grateful to have our counsellor Elizabeth Plett available to provide additional counselling at our Winnipeg – Harrow office.
- With the support of the Eden Foundation, one of our counsellors Diana Suderman, continued to work two days per week with Regional Connections in Winkler as they support newcomers and immigrants.
- Recovery of Hope has engaged with Siloam Mission in exploring a service partnership for the next fiscal year.
- In May, Recovery of Hope provided on site counselling service for the #ChurchToo conference at CMU on sexual misconduct in the church.
- Terry Warburton, Clinical Director, spoke at a number of conferences.
- Clarence Labun Lecture Series in Winkler on the topic of addiction.
- A presentation in Steinbach together with KidThink on the topic of childhood anxiety.
- A full-day professional development event for educators at a school in Winnipeg.
- A full-day church-based workshop in New Bothwell on the topic of anxiety.

### **Engaged Workforce**

- Recovery of Hope employs 18 counselling therapists at our six locations in Winnipeg and southern Manitoba. All of our therapists have a Masters degree in a counselling related field and belong to a professional counselling association.
- In April, we hosted a full-day professional development event for our counsellors on the topics of hypersensitivity and developmental attachment with Dr. Gordon Neufeld.
- We had two counsellor retirements this year, giving our farewells to Joyce Milligan (Winnipeg – Harrow office) and Patti Loewen (Portage la Prairie office). We also saw the retirement of one of our Administrative Assistants, Velma Braun.
- We hired three counsellors this year: Harv Janzen (Winnipeg – Harrow, Winkler and Portage la Prairie), Tamar Gordon Stoesz (Winkler) and Barrette Plett (Winkler). We also hired Kim Thiessen as an Administrative Assistant to work alongside Sarah Janzen to provide outstanding support to clients and practitioners.

### **Sustainable Programs**

- At the Winnipeg – Harrow location, we provide office space and administrative support to private practice psychiatry as a means of fundraising for our counselling program. In the 2019-2020 fiscal year we saw an increase in psychiatry rental which allowed us to add administrative support on Saturdays.
- In April, we increased our basic fee from \$90 to \$100 in order to match our cost/session and improve program sustainability.
- In October, with the support of Eden Foundation, Recovery of Hope participated in the Ride for Refuge event in Winnipeg and raised over \$8800.



## **Housing and Supports**

Program Director Christine Tuan  
Board Chair Ben Fry

The year for Housing and Supports has been filled with growth and learning. With several new employees and leaders on board over this past year, we've progressed in our mission of responding to community needs and empowering individuals in their recovery journey.

### **Occupancy**

#### **Supportive Housing Programs (Concordia Village IV and Linden Place)**

- Occupancy for the Supportive Housing Programs at Concordia Village IV and Linden Place saw increasing rates each quarter over the fiscal year and marked improvement from the last fiscal year. By the end of the year, Concordia Village IV was at 100% occupancy, and Linden Place at 75% occupancy.

### **Residential Sites**

- Overall average occupancy rate at CV4, Enns Court, Wilson Court and Penfeld Court remained 94% at the end of the fiscal year.

### **Programming and Projects**

#### **Steinbach (Eden East)**

- The Positive Living Program in Steinbach was updated and relaunched in July 2019 after being on hold for a number of months. The program runs three days a week, offers over 20 group activities on a monthly basis, with over 150 registrants participating monthly.
- Over 150 new resources were purchased for the Wellness Library
- Over \$22,000 in grant funding was obtained to continue with suite renovations of Wilson Courts and installation of exterior safety and security lighting

#### **Winkler (Enns Court, Linden Place, Community Choices)**

- The construction of a pergola and a playground at Enns Court through generous funders created a warm and welcoming environment for all tenants to enjoy the outdoors right outside their doorstep
- \$16,000 in grant funding was obtained to continue with suite renovation project at Enns Court
- New key control and laundry systems were implemented at Enns Court
- The occupancy rate at Linden Place has doubled over the year reaching 75% occupancy
- Staff provided six tours a month on average to interested Linden Place applicants
- Linden Place is receiving more applications than ever from various regions including Southern Health, Winnipeg, and northern Manitoba.
- More people have participated in the Community Choices program over the year due to increased programming hours and group variety
- Community Choices has enhanced its community collaboration and now offers activities to clients in partnership with Rise Fitness, The Hub and the City of Winkler.





### **Winnipeg (Concordia Village IV)**

- Concordia Village IV and the Supportive Housing Program celebrated five years of operation this year.
- Manitoba Housing conducted the first Operational Review at CV4 in fall 2019.
- The Supportive Housing Program is at full occupancy for the first time since September 2017.
- Over 350 group program sessions were offered to Supportive Housing and drop-in program clients over the year.
- *The Concordia Way* published an article focusing on the Supportive Housing program and the recovery journey of a client

### **Music Therapy**

The EHCS Music Therapy program was established in the early 1990s, and fills a unique role in mental health and long term care service delivery in the Southern-Health Sante-Sud region. Therapy is provided using live, interactional music, with individuals and groups, by a trained and certified music therapist. For individuals living with serious mental illness, music can play a primary role in treatment and recovery. It has the ability to speak to and for the individual, to help them move forward when “stuck” in their experience of illness, to bring order and focus to a fractured mental framework, to connect them to others and build relationships, and to reconnect them to that which has value and meaning. The unique qualities of music, and the remarkable and unmistakable effect it has on us as humans, make music therapy an intervention that can, and must, thrive in the mental health recovery model.

#### **Program Statistics**

- Music therapy was provided to 13 sites across South Central Manitoba.
- Weekly music therapy was provided on the inpatient unit at EMHC and at the Community Choices drop-in program.
- Ten personal care homes visited in every two-week rotation, with a focus on reaching those with dementia.
- The therapist visited the Boundary Trails Health Centre every week, with a focus on rehab and palliative care .
- An average of 275 clients were served in every two-week rotation, including 132 in small clinical groups, and twelve room visits.
- In 2019/2020, the music therapist supervised a Canadian Mennonite University practicum student from August to December; promoted Eden and Music Therapy on Golden West radio; provided music at the Addictions evening event; played at Alzheimer Memory Walks in Altona and Morris; and provided a session at the Morden chapter of Minds in Motion. The therapist engaged in continuing education opportunities that help maintain his MTA status.
- Joel Klassen, MTA (Music Therapist Accredited) began serving a term on the Executive Board of the Canadian Association of Music Therapists; this position will provide rich connections with the wider music therapy community, and opportunities for advocacy and advancing public awareness.







## Segue Career Options

Program Director Sheila Suderman  
Board Chair George Krahn

- Project funding is a yearly challenge for Segue. This fiscal year five proposals were written by the Program Director; one was approved, one was declined, and three are pending review.
- Job Education and Mentoring Program (JUMP) - In April 2019, Segue received continued provincial funding for the project for the fiscal year 2019/2020. This project saw an increase in participant numbers applying and being accepted into the program, but they had greater barriers to employment, and therefore had more difficulty finding and maintaining work experience to achieve the expected percentage of successful employment.
- The Vocational Assessments and Supports Project (VASP) is a new provincially funded project for Steinbach. The proposal was approved at the end of June with a September start date. This project works in conjunction with the existing six employment agencies in the Steinbach and Eastman region as well as community organizations to provide vocational assessments for persons with no formal diagnosis but struggling to obtain employment.
- Segue Training and Employment Project (STEP) – The Government of Canada - Service Canada put out a call for proposals for a new Youth Skills Link Project in June, as the two current project contracts, Winkler and Steinbach, expire March 31, 2020. A proposal was submitted by Segue and is under review. The current projects had a significant amount of surplus as there were a number of youths who did not complete the classroom portion, or work experience. The work experience are the largest costs for the projects. As a result, Segue will have an amendment to the current project to extend services until the funded amount has been spent and then will transition to the new project.
- The Opportunities Project for Employment Skills Development was approved in 2018 and is a 3-year contact with Service Canada ending September 2021. The project assists participants one on one for those who do not fit well in a classroom setting and provides employers with a twelve-week 80 percent wage subsidy. This project has experienced delays in securing employment for participants as many have greater barriers that prevent easy entry into the labor market.
- Segue in Steinbach moved from a stand alone unit into the same building as the other Eden programs in Steinbach (21 Loewen Blvd) in April 2019.
- Segue in Steinbach received a nomination for non-profit business of the year award. We did not win but were honored to be nominated as it had come from an employer in the region that we had not worked with for almost two years.
- Staff retention is a challenge for Segue with majority of projects funded annually. This past year there were minimal changes as some term staff were able to move into vacant positions.
- Segue continues to look into expanding employment services to meet the needs of community-led immigration initiatives which have long-term plans to bring more newcomers to our regions. Segue is working in partnership with the Pembina Valley Location Immigration Partnership and other community stakeholders on this initiative.
- Eden Health Care Services partnered with Central Station and Canadian Mental Health Association (CMHA) Central to open Thrive Learning Centre Winkler Campus. Thrive is a recovery college that offers free courses geared toward promoting mental health literacy and skill development for those with mental health issues, their family, and community members. Thrive Recovery College operated from February to the end of September 2019.



## Owners and Supporting Churches and Conferences

Mennonite Church Manitoba

Mennonite Brethren Church of Manitoba

Evangelical Mennonite Mission Conference

Evangelical Mennonite Conference

Sommerfeld Mennonite Church

Old Colony Mennonite Church

Reinland Mennonite Church

Christian Mennonite Conference

Fellowship of Evangelical Bible Churches

Winkler Mennonite Church

Steinbach United Church

Southland Community Church

Emmanuel Evangelical Free Church



## Leadership Team

Kym Kaufmann - Chief Executive Officer Eden Health Care Services

Dana Human - Program Director Eden Mental Health Centre

Dr. Michael Dyck - Medical Director Eden Mental Health Centre

Crystal Cruickshank - Director of Finance Eden Health Care Services

Christine Tuan - Program Director Eden Residential Care Services

Nicole Smerzki - Program Director Intensive Case Management

Sheila Suderman - Program Director Segue Career Options

Brad Unger - Program Director Recovery of Hope Counselling

Earl Reimer - Director of Development Eden Foundation



### EHCS Executive Committee

Ron Gerbrandt, *Chair*  
Ben Fry, *Vice Chair*  
Mary Driedger, *Secretary*  
Alan Kehler  
Juan Bergen  
George Krahn  
John Penner  
James Schellenberg  
Cheryl Braun  
Bill Elias  
Ewald Kasdorf

### Foundation Board

Bill Elias, *Chair*  
Ewald Kasdorf, *Vice Chair*  
John A. Janzen, *Secretary*  
Ray Peters  
Ron Gerbrandt  
Wes Unger  
Danny Plett

### Segue Board

George Krahn, *Chair*  
John Penner, *Vice Chair*  
Lawrence Siemens, *Secretary*  
Bill Friesen  
Ron Barkman  
Ken Froese

### Clinical Board

Mary Driedger, *Chair*  
Alan Kehler, *Vice Chair*  
Ruth Wiebe, *Secretary*  
Wes Ens  
Mandy Friesen

### Housing Board

Ben Fry, *Chair*  
Juan Bergen, *Vice Chair*  
John Friesen, *Secretary*  
Mary Penner  
Alvin Rempel  
Wil Epp

### Recovery of Hope Board

James Schellenberg, *Chair*  
Cheryl Braun, *Vice Chair*  
Laura Unger, *Secretary*  
Jake Banman  
Elaine Enns  
Emma Hamm



# Locations



## Winkler



### EDEN HEALTH CARE SERVICES

Administrative Offices  
(204) 325-5355  
ehcs@edenhealthcare.ca  
Box 129 - 309 Main Street  
Winkler, Manitoba R6W 4A4



### EDEN MENTAL HEALTH CENTRE

Acute Psychiatry  
(204) 325-4325  
1500 Pembina Avenue  
Winkler, Manitoba R6W 1 T4

## Steinbach



### EDEN EAST

(204) 320-6033  
21 Loewen Blvd.  
Steinbach, Manitoba R5G 0L4

## Winnipeg



### RECOVERY OF HOPE COUNSELLING

(204) 477-4673 or toll free: 1-866-493-6202  
102 - 900 Harrow Street East  
Winnipeg, Manitoba R3M 3Y7



### CONCORDIA VILLAGE IV

(204) 219-1345  
1055 Molson St.  
Winnipeg, Manitoba R2K 4M5