

Annual General Meeting Eden Health Care Services Inc. June 17, 2021





Eden Health Care Services Inc.

Eden Health Care Services Inc. is a faith based organization rooted in the Anabaptist Mennonite heritage. Since the 1967 opening of the Mental Health Centre in Winkler, Eden has grown to include a range of clinical and community mental health programs including housing, employment and counseling services for residents of Southern Manitoba and Winnipeg.

Vision

That people on the mental health journey experience hope, healing and community.

Mission

To respond to the community by providing a range of services that will empower persons with mental health needs.

Values

Hope We foster hope and a sense of well-being in those we serve.

Integrity We commit to being trustworthy in all relationships.

Excellence We seek to provide services in keeping with identified leading practices.

Compassion We strive to relate to each person in a caring manner in the spirit of Christ.

Respect We acknowledge the dignity and worth of all persons.

Acceptance We create an environment that is free of discrimination and prejudice.



RECOVERY

Persons on the mental health journey are moving towards Recovery

RESPONSIVE

A continuum of mental health recovery programs that are responsive to community needs

SUSTAINABLE PROGRAMS

Sufficient financial resources and moral support

ENGAGED WORKFORCE

Satisfied, qualified staff with effective tools and resources delivering evidence-informed practices in safe work environment

QUALITY AND SAFETY

Pursue excellence by focusing on quality and safety



Locations

Winkler



EDEN HEALTH CARE SERVICES

Administrative Offices (204) 325-5355 ehcs@edenhealthcare.ca Box 129 - 309 Main Street Winkler, Manitoba R6W 4A4



EDEN MENTAL HEALTH CENTRE

Acute Psychiatry (204) 325-4325 1500 Pembina Avenue Winkler, Manitoba R6W 1 T4



SEGUE CAREER OPTIONS

(204) 325-8988 Box 435 Winkler, Manitoba R6W 4A6



Winnipeg



RECOVERY OF HOPE COUNSELLING

(204) 477-4673 or toll free: 1-866-493-6202 102 - 900 Harrow Street East Winnipeg, Manitoba R3M 3Y7



CONCORDIA VILLAGE IV

(204) 219-1345 1055 Molson Street Winnipeg, Manitoba R2K 4M5

Steinbach



EDEN EAST

(204) 320-6033 21 Loewen Blvd. Steinbach, Manitoba R5G 0L4



In 1997 a group of dedicated people acted on their conviction that there were not enough services in the Eastman region; specifically as it related to housing and those with mental health issues. Within 10 years, dozens of people found housing and at the same time a good grounding for community mental health was being developed. Eden's involvement with mental health services in the Eastman region formally began in 2001 and since that time services have continued to grow including, the building of Penfeld Court and the acquisition and refurbishment of Wilson Courts.

The development of services in Steinbach have included a Recovery of Hope office, the development of the Wellness Library and Segue Career Options. Because of the generosity of the Steinbach community together with the Penner family of Penner International, office space at 21 Loewen Blvd. has been Eden's Steinbach home since 2008. Without that generosity, the Eden East identity would not be possible. The recent sale of Penner International brought focus to the Eden organization in planning for alternatives. It must be acknowledged that the new owners of Penner International have been generous in their arrangement with Eden as well and there has never been any hint or intent on their part for Eden as tenants to leave.

Recent conversations with the board of Bethesda Foundation have now come to the point where new space has been made available to Eden and thanks to their generous support almost all of the leasehold improvements have been covered, making it possible for all of Eden's services being offered in Steinbach to find their home in the new space named **Eden East Mental Wellness Centre**. Thanks to the generosity of the Bethesda Foundation and numerous other significant supporters in Steinbach, Eden East has a new home.

Housing and Supports, the Positive Living Program, the Wellness Library, Segue Career Options and Recovery of Hope will be sharing this new space. In addition, this expanded space includes a boardroom to accommodate meetings and group therapy along with offices for additional mental health professionals. Our relationship with Bethesda Hospital and the Crisis Stabilization Unit will be enhanced as a result of these new amenities.

The pictures below are architect renderings of what the space is expected to look like once completed.







Mental Wellness Centre





Board Chair Report



Alan Kehler Board Chair

Eden's purpose is to express the love of Christ, who healed the sick, comforted the troubled, and welcomed the outcast. The board of Eden Health Care Services remains committed to this founding vision from over fifty years ago. Eden seeks professional competence in strong partnership with local communities and provincial ministries, so that people will experience hope, healing, and community.

Eden has completed another good year in challenging circumstances! There is more detail in the following reports, but I draw your attention to the following.

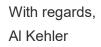
Covid-19 affected every aspect of Eden. Eden followed public health directions and adjusted its ministries and protocols, and - remarkably - has exceeded service delivery compared to the prior year. While Covid has reduced in-person contact, digital technology has expanded our range, providing additional access for services and consultations. Eden's board meetings were largely online, which has worked remarkably well with considerable time efficiencies. We expect many of these changes will endure after Covid-19 is under control.

Eden's board and staff have focused more strategically. Eden clarified and evaluated achievements for this year and identified priorities for the succeeding year. Presently, Eden is actively expanding its facilities and services in Steinbach and Winnipeg and has initiated replacing the Eden Mental Health Hospital in Winkler. To prepare for the longer term, Eden is reviewing major needs and opportunities, and intends to build methodically with church and community engagement, professional leadership, and government support.

This year includes many institutional enhancements. The financial system has been strengthened, with budgeting and reporting systems well defined, consistently transparent, and robustly disciplined. Remarkably, the Eden Mental Health Centre has eliminated its deficit, and we commend staff and leadership. Other impressive work includes electronic medical records, security improvements, expanding service agreements with churches and employers, and innovative local fundraising. The Eden board has focused on coherence and accountability and has reviewed its processes to improve efficiency.

On March 22, 2021, Kym Kaufmann, our Chief Executive Officer, advised that she had been asked to become the Deputy Minister for the newly created provincial Mental Health, Wellness and Recovery Ministry. Kym joined Eden in August 2018, and leaves Eden in a strengthened position, with excellent and motivated staff, strong policies and systems, and a reputation for transparent and professional services. We commend her and wish her every success in her new challenging position. The Eden board has engaged Ken Kroeker as our interim Chief Executive Officer and has initiated the search for our next leader.

It is an honour and a privilege to work in this calling. I commend the Eden staff and board for their conscientious and faithful service.





CEO Report

Eden Health Care Services is a faith-based health care organization that provides wrap around mental health services throughout Southern Manitoba and Winnipeg, is owned and founded by the Mennonite Churches of Manitoba and operates as part of the provincial mental health and addictions system.

This year was filled with challenges, but also a remarkable show of the adaptability, nimbleness, and resiliency of our clients, staff, and leadership. One of these challenges was finding creative ways to continue to provide mental health services at the time of a worldwide pandemic. To respond to this need, we shifted many of our programs and services to virtual and continued our commitment to becoming an organization without walls bringing together our wrap around mental health services.

This past year, our priorities were to enhance safety and security, implement an electronic medical record and expand our programs and services. Specifically, we wanted to set in motion plans for projects including: obtaining a permanent home in Steinbach; replacing Eden Mental Health Centre and increasing availability of affordable housing with onsite mental health supports. We have made significant progress in each of these priority areas. Significant highlights from the year included:

- Partnered with the Bethesda Foundation to secure a new location at the Stonebridge Wellness Centre in Steinbach. This space will allow Eden to bring together our programs and services into a mental wellness clinic and sets the foundation for possible expansion of services in the future.
- Conducted stakeholder engagement and role consultation sessions with patients, families, staff, social service agencies, owners, government, police, among others in our communities. This information will be used to help form a site plan for the 11 acres in Winkler, with the priority project being the redevelopment of Eden Mental Health Centre.
- Increased number of counsellors in Winnipeg and Winkler and recruited individuals
 with expertise in addiction counselling, along with now being able to offer sessions
 in English, Low German, and Spanish. We continued the CARE program, a
 partnership with Recovery of Hope counselling services and churches, to help
 ensure services are available to members that could benefit from them.
- Continued implementation of an Electronic Medical Record and International Resident Assessment Tool (interRAI) at Eden Mental Health Centre and Eden Residential Care Services to improve the client experience.
- Introduced a Mental Health Navigator/Transition Worker at Eden Mental Health Centre; a community mental health worker assigned to help bridge the gap for individuals that require connection to community mental health services after being discharged from Eden Mental Health Centre.
- Built a visitor pod, thanks to community donations, so that patients could still see their loved ones throughout the pandemic.

Priorities for the coming year

In 2021/2022, we would like to continue the current momentum of expanding programs, services, and development projects. Specifically, we would like to open our doors to the new location in Steinbach, expand space in Winnipeg, and continue to plan for the redevelopment of Eden Mental Health Centre.

I would like to thank our Board of Directors for their continued guidance and to the staff for their commitment to the work that they do. Their passion, dedication, and devotion to upholding the mission, vision, and values of the organization is often noted by those connected to our services. These are the same vision, mission, and values we uphold today as the ones that inspired the Mennonite Churches of Manitoba to build and open Eden Mental Health Centre over 50 years ago.

We are proud of the work we have done and the incredible people who make up the "Eden Family". We will continue to work and plan together to ensure individuals on their mental health journey experience hope, healing, and community.

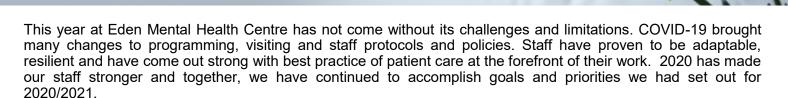


Kym Kaufmann CEO



Eden Mental Health Centre Inc.

Program Director - Karma Sheppard Board Chair - Alan Kehler



Program Overview

Eden Mental Health Centre is a 25-bed inpatient psychiatric hospital that provides short stay psychiatric treatment to adult individuals with a recovery-oriented approach and is informed by leading practices in acute psychiatry. Inpatient services are when an individual is admitted to the hospital for at least an overnight stay, while Outpatient services are provided to individuals who are living in the community but not admitted to the hospital. The treatment team consists of psychiatrists, general practitioner, psychologist, nurses and social workers. Programming is enhanced by services provided by recreational therapy, occupational therapist, spiritual care, music therapy, pharmacy, among others. Patients who are 18 years and over are admitted through the Emergency Department. Admission may be on a voluntary or involuntary basis as outlined under the Mental Health and Consequential Amendments Act of Manitoba.

Performance

In 2020, average occupancy was 73% compared to 71.87% in 2019. The average length of stay decreased from 33.99 to 25.40. This is significant and likely related to a change over in psychiatry personnel and associated practices. The Outpatient Department completed 750 consultative assessments.

Priorities

In 2020/2021, the priorities were to enhance security services, implement an electronic medical record and advance planning around redevelopment. Our progress in these areas is summarized below. We did not successfully implement the Electronic Medical Records due to delays related to the pandemic. This will be a continued priority for the upcoming year.

- Inpatient Satisfaction Questionnaires continue to be reviewed regularly with improvements to service delivery as per patient and family feedback.
- An Assessment Materials Committee was developed to review and update educational resources on the Inpatient Unit.
- SH-SS Transition Worker is stationed at EMHC to help bridge gaps in discharges and facilitate successful discharges into the community with post discharge follow up.
- Safety and Security Committee has met regularly over the past year to address action items.
- Lexan glass has been installed around nursing station, giving staff extra security.
- Anti-Ligature room upgrades and renovations continue. 8 rooms are completed.
- iPad was received and used to facilitate virtual visits with patients and their families.
- Several team meetings, family meetings and Kardex's were attended virtually.



- Spiritual Care Director implemented a regular smudging schedule to include cultural practices for our Indigenous patients.
- Visitor Pod was developed/constructed and utilized for safe family visits during the pandemic.
- Phase 1 of Electronic Medical Records was rolled out in November 2020 with Outpatient Department completing admissions/discharges and nursing staff completing admissions and open forms.
- 8 nursing students were able to complete their student placements.
- Nurse Educator/IPC nurse was kept up to date with COVID-19 information and kept staff informed of PPE protocols, N95 testing, contact tracing and ensured all staff received follow up as to when they could return back to work.
- Occupational Therapist was added to staffing.

Priorities 2021/2022

- Phase 2 of Electronic Medical Records with implementation of RAI-MH; a comprehensive standardized instrument for evaluating needs, strengths and preferences of inpatient psychiatric population. Assessment of key domain of function, mental and physical health, social support and service use.
- Roll out of Integrated Progress Notes for all staff, including physicians.
- Safety & Security: to install a keyless door system to protect specialty area entrances/exits (eg. Exterior doors, door connecting Outpatient Department to Inpatient Unit, observation area, Pharmacy and medication room); emergency preparedness (mock drills- code red & white).
- Continuum of revisions and updates to clinical policies, leading in best practice and standards of care.







Eden Residential Care Services Inc.

Program Director Kristin Villanueva Board Chair Ben Fry

Eden Residential Care Services (ERCS) currently owns and operates five housing complexes with approximately 145 total units throughout Southern Manitoba and Winnipeg. Within, Eden uses a recovery-oriented model to support community integration for people with mental health and/or addiction. Programs vary within housing from Linden Place (an 8-bed transitional group home) to Supportive Housing at Concordia Village IV (16 apartment units with built in mental health supports) to community-based programs including Portable Housing Benefit Support, Community Wellness Initiative, Community Choices and Positive Living Programs that offer programs for those living independently.

A highlight that has positively impacted our clients and staff – generous granting

Eden Residential Care Services is supported by the Government of Canada's Emergency Community Support Fund and Winkler Community Foundation, Steinbach Foundation and Winnipeg Foundation.

Three separate grants were received in 2020 to enable access to recovery-based programming and encourage mental well-being during code red. With more than \$50 000.00 in grants we were able to obtain:

- 29 IPADs with data plans to access programming and supports on a virtual platform
- Meal kits and mental well being kits to foster mental health during times of covid related isolation
- Purchase of new furniture in our group home and community rooms to allow for disinfection
- Television and Nintendo switch in our group home to increase recreational activity during code red
- Webcams, laptops, and person protective equipment for staff to support clients safely from home
- Received over \$16000.00 in Eden Foundation grants to complete suite renovations and install automatic doors at Wilson Courts to meet accessibility standards in response to community need.

Occupancy

Supportive Housing Programs (Concordia Village IV and Linden Place)

• Occupancy for the Supportive Housing Program at Concordia Village IV was 100% and the waitlist continued to grow demonstrating the need to explore expansion. Linden Place experienced a short closure within the first wave of the pandemic, though otherwise maintained a 75% occupancy rate for much of the year. Occupancy dropped to 50% by last guarter but we expect that these numbers will rise in the first guarter of 2021.

Residential Sites

- Occupancy rates across most sites remained above 90%. Enns Courts experienced an all-time low occupancy rate of 74%.
- Enns Courts and CV4 are now in compliance with MB Housing Social Housing/Affordable Housing Program offering an equitable approach to leases across our housing sites.

Programming and Projects Steinbach (Eden East)

• The Positive Living Program in Steinbach has adapted throughout the year to meet covid restrictions. Initially programming was cancelled, then moved to outdoor and within a community church. By the last quarter, the program went virtual (through phone and currently over iPADs).

Winkler (Linden Place, Community Choices, Community Wellness, Enns Court)

- Linden Place continues to receive applications from various sites. Community Choices has been on hold at Linden, though staff collaborated to offer virtual nutrition programming and music programs.
- Community Choices and Community Wellness Group programming has steadily declined due to covid restrictions; however, staff have become creative in working with clients individually to meet their needs.

Winnipeg (Concordia Village IV)

- Manitoba Housing Operational Review Action Plan (from 2019) was completed.
- The Supportive Housing Program remained at full occupancy for the year.
- Over 250 group program sessions were offered to Supportive Housing program clients over the year.

Priorities accomplished from last year include:

- Priority redevelopment opportunities were extensively explored this year.
 - Collaborated with Concordia Wellness and other key stakeholders to build a project plan for Concordia Village V which was brought forth to government in fall.
 - ♦ Housing & Supports bid on two separate RFPs from Shared Health.
 - One for a Winnipeg Project that involved supporting 75 clients at a downtown site.
 - The other for a Rural Supportive Housing for post addiction treatment and would have assisted us with improving our occupancy rate for the 3-bedroom units at Enns Courts.

 Unfortunately, the operational budgets for both projects were too restrictive to offer the blend of professional and paraprofessional staff that were needed to be successful, and we declined.
- The Electronic Medical Record rollout is underway. Clients have been entered into the electronic system (B Care), program managers have been trained on the use of the electronic medical record and the RAI tool through Selkirk Mental Health Centre "superusers" and CIHI.
- A client experience survey was developed by Christine Tuan based on Accreditation Canada recommendations
 and was provided to clients on request. A client survey based on RAI was completed in quarter 4 by U of M
 students. This data will be used as an outcome measure to evaluate the effect the RAI implementation will
 have on our clients.
- Code Red policies for Housing are complete and have been reviewed by the Fire Chief from Selkirk.
- Formal, mandatory training was developed for EHCS. All Housing Managers received orientation on December 7, 2020. We gained access to provincial training through Shared Health Learning Management System (LMS). Program Managers have signed up their staff on LMS and have started their training. Nonviolent Crisis Intervention and Mental Health First Aid Training took place in quarter 4.

Some Key Priorities for the upcoming year include:

- Complete the final stages of the Electronic Medical Record and RAI rollout at both Linden Place and Concordia Village IV.
- Complete final stage of rent standardization in Steinbach.
- Bring together a Recovery-Oriented Practice Committee in Housing to review recommendations from 2018 and develop training material for staff on Recovery-oriented care.
- The Housing & Supports Program Director will continue to partner with Eden Leadership Team and key stakeholders in Winnipeg, Winkler and Steinbach to further explore the possible development of innovative models of Community Mental Health that align with our organization. Eden is currently interested and engaged in blending addictions and mental health to align with provincial goals.





Segue Career Options Inc.

Program Director Sheila Suderman Board Chair Bill Friesen

Segue programs experienced challenges in the past year due to COVID-19, but through it, created opportunities for us to review and adjust delivery of employment services. With the provincial restrictions implemented in spring, group sessions halted, and 1:1 meetings were limited. Staff then transitioned from in-person meetings and connected with participants via phone calls or Team video calls. There were more frequent emails and text messages to ensure that individuals enrolled in our programs were being monitored for their overall well being as many who were struggling with stress, anxiety and depression now experienced those intensified by the pandemic. Teams chat and video calls have become a normal part of everyday communication for staff with clients and each other. It has become a valuable tool for staff meetings, and all office related communications which has brought about a unity with our Steinbach office staff that would probably not have happened otherwise.

Segue received more calls in 2020 than in past years from the business community for assistance to fill employment positions vacated by staff that were ill or needed to isolate. It was encouraging to have the businesses reach out to us for assistance and provide employment opportunities for our participants during a time when prospects seemed to be limited.

Segue was successful in receiving three Emergency Community Support Fund grants. Money was used to provide counselling sessions for participants with heightened stress and anxiety, purchase of tablets to lend to participants that did not have digital technology to access staff virtually or access on-line learning modules, PPE which included desk shields and clear floor standing barriers to allow for safer in person meetings, and clear plastic masks to be used when working with hearing impaired persons who need to read lips.

Program Overview

- Segue offers four employment programs; two to assist persons with disabilities, one for youth ages 15-30, and
 one for ages 18 and older. Segue saw the end of a long-standing project in September; STEP (Segue Training
 and Employment Project) that began 2011 in Winkler and 2012 in Steinbach. What evolved from that is the formation of a new youth project with a flexible holistic approach to assisting youth in attaining life goals and move
 towards employment (Wellness U30). Project staff are excited with the potential this project has to assist youth
 in a way we were never able to do before.
- A pilot project that began in Steinbach September 2019 was not able to achieve results due to the pandemic
 which limited intakes and so was not renewed in Fall 2020. The request for a Fee for Service model to obtain
 vocational assessments was created and a previous staff contracted to deliver these services.

Performance / Program Statistics

- Job edUcation & Mentoring Project (JUMP) (January 31, 2020 Current)
 - 30 participants
 - 15/30 (50%) employed
- Segue Training & Employment Project (STEP) Youth aged15-30 (September 2017 - September 2020)

Winkler

- 91 participants
- 91 work placements started
- 47 work placements complete
- 50/91 (55%) employed
- 12 returned to school



Steinbach

- 104 participants
- 33/92 (37%) placements completed
- 39/104 (38%) employed
- 9 returned to school
- Wellness U30 (September 7, 2020 Current)

Winkler

- 11 participants
- 1/11 (9%) employed

Steinbach

- 4 participants
- 1/4 (25%) employed
- OPPs (October 1, 2018 Current)
 - 44 participants enrolled
 - 6 completed work placements
 - 4 incomplete work employment, 3 in progress
 - 7/44 (16%) employed
 - 5 returned to school
- Employment Assistant for Person's with Disabilities (EAPD) (April 1 December 31, 2020)
 - 16 participants
 - 23 positions part-time or seasonal positions obtained
 - 7 vocational assessments

Priorities

In 2020/2021, the priorities shaped from the needs that COVID created. There had been a desire to create employment modules for an on-line learning platform. Funders had not been supportive of that in the past. With the pandemic they all saw the benefit and with the efforts of 4 staff, 35 modules were created in two months and uploaded for participants to access.

For security, and to manage foot traffic into the Segue office space, a gate was installed past the waiting room, so people needed to be met by staff to be screened before entering the building.

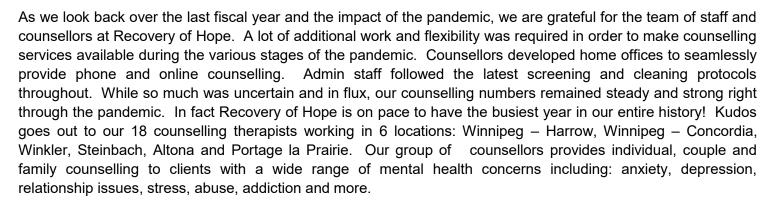
Priorities for 2021/2022

Evolved from challenges encountered in the past year. Vocational Assessments were not able to happen as often, and so on-line assessment tools are being explored to add to what is currently available which would allow participants to complete portions at home. Transportation continues to be an issue for participants; therefore, consideration is being made to have staff travel to communities more often and provide mobile services in the communities where clients reside. With the start of the new youth program, media avenues will be explored to advertise it and other Segue programs to inform residents in our communities of employment services available at Segue.



Recovery of Hope Inc.

Program Director Brad Unger Board Chair James Schellenberg



Projected metrics:

- 5100 counselling therapy sessions (most ever in history of RoH)
- 950 clients received services
- Over 80 partner organizations (CARE churches, RoH EAPs, other third parties)

This last year we said goodbye to Melanie Perron, a counsellor at our Harrow location in Winnipeg, and welcomed Stephen Parr to our team at the Harrow location. We also welcomed two additional part-time Administrative Assistants, Katrina Holzhaeuer and Haley Pelland, to the Harrow office staff.

Priorities for 2019-2020

- Funding secured additional funding for sliding fee scale work through Winnipeg Foundation; launched the Ride for Recovery of Hope fundraising event together with Eden Foundation
- Program evaluation feedback surveys sent to strategic third-party partners
- Mental health promotion/education partnered with Central Station to provide webinars; worked with CHVN's Mind, Body and Soul segment to promote mental health via weekly radio interviews

Priorities for 2020-2021

- Increase revenue (Sustainable Programs) pursue additional grant funding, increase rental income
- Expansion at Harrow and Steinbach (Responsive to community needs) increase services available, collaborate with other Eden programs
- Increase counselling capacity (Recovery) develop more capacity for addictions counselling





This past year, 2020 has turned out to be a challenging year and not what we anticipated when we worked on 'Vision 20/20' as a guiding principle. Despite that, our communities have proven to be resilient, innovative and generous at the same time. What distinguishes the Eden organization is its capacity to adapt to circumstances and make progress. The concern for the Foundation throughout the year has been whether the restrictions forced by the pandemic would be reflected in a reduction of support for the work of Eden's programs.

Although significant measures needed to be taken, the Foundation found a way to engage the supporting community. Some events needed to be cancelled and, in some cases, replaced by virtual events and in other cases, significant changes were made to how events were executed. Covid-19 became part of our vocabulary right at the beginning of our fiscal year and even though we knew little about the seriousness of the disease, we recognized the likelihood of it having a bearing on revenue. Our plan though, was still to support the work of the various components of Eden Health Care Services and established a frugal granting budget and it can be happily reported that there have been ample resources to meet those granting requests. Not only have those requests been honoured but additional grant requests have been fulfilled as well, increasing the total by another 16%.

The real-world realities are likely going to be with us for this next fiscal year and it is prudent for the Foundation to continue to look for creative ways to meet and communicate with the communities around us. It is evident that during this past year the Eden organization has not "hunkered down" to wait out the storm but has found a way to broaden the vision and take advantage of the opportunities presented. Eden Foundation is committed to that same process and will expand on the developments that began in 2020.

In the spirit of Christian stewardship, Eden Foundation encourages individuals, constituent churches and the broader community to provide financial support for Eden Health Care Services programs, which brings hope and healing to those with mental health concerns. This is the reason that the Foundation was created and the new year will be another opportunity to take part in building toward that goal.

Key Priorities for 2021—2022 year

- Begin planning a major fundraising campaign for the EMHC property.
- Partner with Habitat for Humanity on their next local build.
- Improve on-line fundraising and communication components.
- Coordinate and plan annual fundraising events for summer and fall.



Members, Supporting Churches and Conferences

Mennonite Church Manitoba

Mennonite Brethren Church of Manitoba

Evangelical Mennonite Mission Conference

Evangelical Mennonite Conference

Sommerfeld Mennonite Church

Old Colony Mennonite Church

Reinland Mennonite Church

Christian Mennonite Conference

Winkler Mennonite Church



Leadership Team

Kym Kaufmann - Chief Executive Officer Eden Health Care Services Inc.

Ken Kroeker - Interim Chief Executive Officer Eden Health Care Services Inc.

Karma Sheppard - Program Director Eden Mental Health Centre Inc.

Dr. Michael Dyck - Medical Director Eden Mental Health Centre Inc.

Crystal Cruickshank - Director of Finance Eden Health Care Services Inc.

Kristin Villanueva - Program Director Eden Residential Care Services Inc.

Sheila Suderman - Program Director Segue Career Options Inc.

Brad Unger - Program Director Recovery of Hope Inc.

Earl Reimer - Director of Development Eden Foundation Inc.

Nicole Szmerski - Regional Manager Community Mental Health



EHCS Executive Committee

Alan Kehler, Chair
Ron Gerbrandt, Vice Chair
Cheryl Braun, Secretary
Evelyn Labun
Juan Bergen
Bill Friesen
John Penner
James Schellenberg
Bill Elias— Observer
Ewald Kasdorf—Observer

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Alan Kehler, *Chair*Evelyn Labun, *Vice Chair*Wilfried Kaethler
Ron Gerbrandt

Eden Residential Care Services Inc. Board

Juan Bergen, *Vice Chair* John Friesen, *Secretary* Alvin Rempel Wil Epp

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Ewald Kasdorf, Vice Chair
John A. Janzen, Secretary
Ray Peters
Ron Gerbrandt
Wes Unger
Danny Plett
Linda Driedger
Barry Dyck

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Bill Friesen, Chair John Penner, Vice Chair Lawrence Siemens, Secretary George Krahn Ron Barkman Ken Froese Linda Nichols

2020 - 2021 Board Of Directors

