

Annual General Meeting 2024

June 20, 2024 Emmanuel Mennonite Church 750 15th Street, Winkler, Manitoba





THE ANNUAL GENERAL MEETINGS OF:

EDEN HEALTH CARE SERVICES INC. EDEN MENTAL HEALTH CENTRE EDEN RESIDENTIAL CARE SERVICES INC. SEGUE CAREER OPTIONS INC. RECOVERY OF HOPE INC. EDEN FOUNDATION INC.

MEETING SCHEDULE

Eden Foundation Annual General Meeting 4:00-6:30 PM Program Board Meetings 5:00-6:30 PM Dinner 6:30-7:00 PM EHCS Board Meeting and Members AGM 7:00-9:00 PM



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<u>Vision</u>

That people on the mental health journey experience hope, healing and community.

Mission

To respond to the community by providing integrated services and supports that will empower persons with mental health needs.

<u>Values</u>

Hope – We foster hope and a sense of well-being in those we serve.
 Integrity – We commit to being trustworthy in all relationships.
 Compassion – We strive to care for people in the spirit of Christ.
 Acceptance – Everyone is welcome at Eden.
 Respect – We acknowledge the dignity and worth of all persons.
 Excellence – We seek to provide services in keeping with best practices.

2023-2028 Strategic Plan Overview

Strategic Priorities

Integrated services and systems

- Eden Goal: Eden programs are integrated and clients can navigate the pathways to access appropriate mental health and addiction services within Eden and within our region.
- <u>Collaborative Goal</u>: A continuum of integrated service options for mental health and addiction are available equitably for all Manitobans.

Strengthen the hub and spoke model of operations

- <u>Eden Goal</u>: Eden strengthens the hubs by offering robust mental health and addiction services in each hub along with local leadership and ensures appropriate services and pathways are available in outlying communities across the region.
- <u>Collaborative Goal</u>: Eden's services fit within the broader provincial system and critical gaps in the system are identified with an action plan to address the gaps.

Housing with supports is a priority in each hub

<u>Eden Goal</u>: Each hub has a continuum of housing with supports, from general to intensive supports, allowing those with mental health needs to have a quality home and safe community.

Funding and partnerships

- Eden Goal: Eden has sustainable programs with engaged, qualified staff in quality facilities in each hub.
- Eden Goal: Eden develops partnerships to strengthen mental health promotion, awareness and engagement in our communities.

Ownership and governance

- <u>Eden Goal</u>: Increase the number of church congregations that engage directly with Eden, such as CARE Program participation, board member representation, hosting mental health events, etc.
- Eden Goal: Eden's ownership and governance model is reviewed and shifted as needed to ensure governance sustainability in the long term.



Owners and Governing Churches and Conferences

Mennonite Church Manitoba Mennonite Brethren Church of Manitoba Evangelical Mennonite Mission Conference Evangelical Mennonite Conference Sommerfeld Mennonite Church Old Colony Mennonite Church Reinland Mennonite Church Christian Mennonite Church Winkler Mennonite Church

Leadership Team

Brad Unger - Chief Executive Officer, Eden Health Care Services Crystal Cruickshank - Chief Financial Officer, Eden Health Care Services Dr. Michael Dyck - Medical Director, Eden Mental Health Centre Karma Sheppard - Program Director, Eden Mental Health Centre Leighton Knapp - Program Director, Eden Residential Care Services Sheila Suderman (until March 2024) - Program Director, Segue Career Options Lavonne Kroeker (May 2024) - Program Director, Segue Career Options Kim Thiessen - Program Director, Recovery of Hope Jayme Giesbrecht - Director of Development, Eden Foundation



THE EDEN GROUP OF MENTAL HEALTH PROGRAMS

Eden Health Care Services

Eden Health Care Services (EHCS) employs the corporate and shared services staff to enable the other Eden corporations to focus on their respective ministries. EHCS provides administration, finance, IT, human resources and operations support across Eden as well as a coordination function so that the spirit of the Eden Covenant Agreement can be implemented.

Eden Mental Health Centre

One small crack does not mean you're broken. Mental illness is not a choice, but recovery is. Eden provides acute care in a 25 bed inpatient hospital to help through a recovery-oriented approach, and a treatment team enhanced by psychiatrists, nurses, therapists, pharmacists, music therapy and spiritual care. In addition to inpatient services, Eden psychiatry team provides consultative services throughout the Southern Health - Santé Sud (SH-SS) region. Eden and SH-SS collaboratively support the Community Mental Health and Addictions Program which helps people achieve their goals while participating in community life as they choose.

Eden Residential Care Services

Housing is vital to everyone's well-being. It affects our physical and mental health, and influences our ability to connect socially and seek opportunities like education and employment. That's why Eden strives to help people find and keep safe, affordable housing: so those recovering from a mental illness can reach their goals and integrate into community. Eden operates 145 units of housing with varying degrees of support across Winkler, Steinbach and Winnipeg.

Recovery of Hope

When challenges come our way, we often benefit from talking through them with someone we trust. Recovery of Hope provides compassionate understanding and trustworthy, professional counselling for individuals, couples, and families. Recovery of Hope has partnerships with many churches and conferences to offer subsidized counselling services for individuals who could benefit from speaking with a mental health professional.

Segue Career Options

We all want meaning and purpose in life, and that can include employment. For many who struggle with mental health, finding and maintaining employment can be difficult, even though they have talents, skills, and abilities. Segue Career Options helps people overcome barriers to meaningful employment.

Eden Foundation

The Foundation is charged with raising funds in support of all of the Eden programs. The Foundation's role is to help transform the way we understand and address mental health by raising awareness and increasing engagement across our communities.

Letter from Board Chair



Alan Kehler Board Chair Eden programs have completed another year of mental health services. Our strategic goals are to strengthen the system of mental health services, increase our operations in Winkler, Steinbach, and Winnipeg, prioritize housing and mental health supports, expand our funding, and review our systems of ownership and governance. Eden's overall service delivery continues strong, its leadership and performance is well regarded, our financial position is stable and reliable, and our boards enjoy good church and community representation.

Manitoba's Mennonite churches created Eden over fifty years ago, and our objective has consistently been to serve people with the compassion of our Creator. Our staff and board seek excellence in professional services, particularly to demonstrate love, patience, faithfulness, and integrity.

Eden's ministries provide services in psychiatry, housing, counselling, and employment in the Southern Health – Santé Sud (SHSS) region, and counselling and housing services in Winnipeg. The Eden Mental Health Centre in Winkler

provides professional psychiatry support to physicians in SHSS as well as direct services to people who are referred for in-patient services. Community Mental Health and Addictions Program is a collaborative program with SHSS that enables individuals to live, work and participate in their communities. Eden Residential Care Services delivers housing and mental health supports in 145 units in Winkler, Steinbach, and Winnipeg. Eden Recovery of Hope operates counselling services in person and online in Winnipeg, Steinbach, and Winkler. Eden Segue Career Options provides employment services in Winkler and Steinbach. The Eden Foundation raises funds for Eden's operations and capital investments.

Eden's strength is the character and quality of its professional staff. Brad Unger has completed two years as our Chief Executive Officer, and has engaging and rigorous relationships with staff, the board members, and Eden's stakeholders. Our Chief Financial Officer, Crystal Cruikshank, leads our accounting and management services reliably and faithfully. Dr Michael Dyck has served with distinction as Eden's Medical Director at the Eden Mental Health Centre. Karma Sheppard leads and manages the Centre's staff team with remarkable skill and composure. Leighton Knapp in his second year has brought energy and excellence to Eden's housing services. Kim Thiessen has provided two good years of leadership of our Recovery of Hope counselling teams, and Jayme Giesbrecht continues to use her influence in the Eden Foundation. This is the team of leaders who work with Eden's 160 staff. We are proud of them.

Our Eden leadership team has some important changes. Dr Michael Dyck is stepping aside as the Medical Director at the Eden Mental Health Centre, and we are pleased that Dr Matthew Toews has taken that role as of May 1, 2024. Dr Dyck will continue on staff and will be supporting Dr Toews. Our excellent human resources head, Jordan Fehr, accepted a position with SHSS, and we are pleased to welcome Danika Fehr. Sheila Suderman resigned as the Segue program director, and Eden welcomes Lavonne Kroeker. Finally, Jayme Giesbrecht the Director of Development at the Eden Foundation has announced her resignation effective August 2024.

Eden has enjoyed strong board representation from our Members and community. This is the last year of service for Lawrence Siemens, Wil Epp, John Dyck, Ewald Kasdorf, Frank Klassen and Teresa Banman, and we thank them for their faithfulness. Eden welcomes new representatives Ernie Dyck, Terry Doerksen, and Randy Willoughby to the Eden board family, and more representatives are in process.

In southern Manitoba, the demand for health and mental health services exceeds available human, financial, and institutional capacities. In that demanding context, Eden's challenge continues to be the expansion of a robust system of mental health services, and our board and staff will be focused on those goals over the coming year. 8

Program Board Meetings 2024

Eden Mental Health Centre Segue Career Options Inc. Recovery of Hope Inc. Eden Residential Care Services Inc. Eden Foundation Inc.





Eden Mental Health Centre Board of Directors Meeting Agenda Place: Emmanuel Mennonite Church Date: June 20, 2024 Time: 5:00pm

- Present: Regrets: Staff: Recorder:
- 1.0 Call to Order by the Chair

2.0 Approve the June 15, 2023 AGM minutes and March 14, 2024 PB minutes – M/S/C

- 3.0 Review of Previous Fiscal Year
 - 3.1 Review of Program Annual Report
 - 3.2 Approve Audited Financial Statement M/S/C
- 4.0 Set-up Board for Upcoming Year
 - 4.1 Elect Community Members M/S/C
 - 4.2 Affirmation of Eden, Vision, Mission and Values for Community Reps.
 - 4.3 Board Re-Organization—M/S/C
 - Board Chair-
 - Vice-Chair-
 - Secretary-
 - ** Please complete the Signing Authority Forms for the members selected above if new to the role**

4.4 Designation of Signing Authorities: "that the designated signing authorities for the Eden Mental Health Centre Board be any two of the following: Chair, Vice-Chair, Secretary, CEO, CFO and Program Director" - **M/S/C**

- 4.5 Remove outdated Signing Authorities: "that we remove the following signing authorities as they are no longer employed by Eden Mental Health Centre or Board Member(s) thereof"-M/S/C
- 4.6 Review and Approve the Eden Covenant Agreement (page 54) M/S/C
- 4.7 Confidentiality Pledge
- 4.8 Conflict of Interest Disclosure
- 4.9 Elect Member to Finance Committee and Board Development Committee
- 4.10 Proposed Schedule for 2024/2025 Meetings (page 33)
- 5.0 Additional Program Board Agenda items
- 6.0 Adjournment



Eden Mental Health Centre Board of Directors Minutes Place: Emmanuel Mennonite Church Date: June 15, 2023 Time: 5:00 pm

Present: Al Kehler, Evelyn Labun, Ron Gerbrandt, Melissa Schmidt, Ingrid Peters-Fransen, Ken Froese Regrets: Nichole Hiebert Staff: Karma Sheppard, Crystal Cruickshank, Brad Unger Recorder: Karma Sheppard/Ron Gerbrandt

- 1.0 Call to Order by the Chair called to order at 5:02pm
- 2.0 Approve agenda of June 15, 2023 meeting M Evelyn Labun/S- Melissa Schmidt/C
- 3.0 Approve the June 16, 2022 AGM minutes M Al Kehler/S Evelyn Labun/C
- 4.0 Review of the Previous Fiscal Year
 - 4.1 Review of the Program Annual Report M- Ingrid Peters-Fransen/S Evelyn Labun/C
 - 4.2 Approve the Eden Mental Health Centre financial statements for the year ended
 - March 31, 2023- M Ingrid Peters-Fransen/S Melissa Schmidt/C

5.0 Set-Up Board for Upcoming Year

5.1 By Law Amendment. Motion: that the bylaws be amended to read as follows: Community Representatives – The Board may from time to time appoint Community Representatives to serve on the Board. All such Community Representatives shall affirm their commitment to the Core Values, Vision and Mission Statements of the Corporation. The number of Community Representatives so appointed shall never exceed one-half (1/2) of the total number of Directors for more than three (3) consecutive months, provided that the proportion Community Representatives may exceed one-half (1/2) for a period less than three (3) consecutive months to allow the vacancies to be filled. M-Ingrid Peters-Fransen/S–Ron Gerbrandt/C

- **5.2 Election of Community Member(s)** That Ron Gerbrandt be appointed as Community Representative. M Evelyn Labun/S Melissa Schmidt/C
- **5.3 Affirmation of Eden Vision, Mission and Values for Community Reps –** Signed by Ron Gerbrandt
- 5.4 Board Re-Organization Roles and responsibilities were reviewed (especially for the new board members) Karma conducted election for Chair of ECSB. Possible additional Board members were identified for follow up during the upcoming fiscal year. Chair to contact potential directors.
 M Ken Froese/ S Ingrid Peters-Fransen/C

Board Chair – Alan Kehler

Vice-Chair- Evelyn Labun

Secretary- Nichole Hiebert

- 5.5 Designation of Signing Authorities: "that the designated signing authorities for the Eden Mental Health Centre Board be any two of the following: M – Melissa Schmidt/S – Ingrid Peters-Fransen/C
- Chair: Alan Kehler
- Vice-Chair: Evelyn Labun
- Secretary: Nichole Hiebert
- CEO: Brad Unger
- CFO: Crystal Cruickshank
- Program Director: Karma Sheppard
- 5.6 Remove outdated Signing Authorities: "that we remove the following signing authorities as they are no longer employed by Eden Mental Health Centre Inc. or Board Member(s) thereof"- Ron Gerbrandt's name to be removed. M - Ingrid Peters-Fransen/
 - S Ken Froese/C

None to remove unless the Chair, Vice-Chair or Secretary above has changed.

- 5.7 Review and approve the Eden Covenant Agreement Al Kehler read the agreement. Motion to approve. M – Ingrid Peters-Fransen/S – Evelyn Labun/C
- 5.8 Confidentiality Pledge Signed by directors present.
- 5.9 Conflict of Interest Disclosure Document signed by directors present.
- 5.10 Elect Member to Finance Committee Al Kehler elected.

and Board Development Committee – Evelyn Labun elected.

5.11 Proposed Schedule for 2023/2024 Meetings - See document.

6.0 Additional Program Board Agenda Items - none

7.0 Adjournment – 6:45pm

Board Chair Ra Derhandt

Board Secretary

Date Date Dune 15, 2023



Eden Mental Health Centre is a 25-bed inpatient psychiatric hospital that provides short stay psychiatric treatment to adult individuals. Eden Mental Health Centre follows a recovery-oriented approach and is informed by leading practices in acute psychiatry. The treatment team consists of psychiatrists, general practitioner, psychologist, nurses, and social workers. Programming is enhanced by services provided by recreational therapy, occupational therapist, spiritual care, music therapy, pharmacy, among others. Patients who are 18 years and over are admitted through the Emergency Department. Admission may be on a voluntary or involuntary basis as outlined under the Mental Health and Consequential Amendments Act of Manitoba. EMHC provides both inpatient and outpatient services. Inpatient services are those where an individual is admitted to the hospital for at least an overnight stay. Outpatient services are provided to individuals who are living in the community but not admitted to the hospital.

Program Priorities from 2023-2024

- To continue to develop partnership and collaboration with SH-SS Mental Health Leadership Team as transformation of mental health and addictions services are rolled out.
- To increase access and standardize educational opportunities for staff that align with accreditation standards and best practice in mental health and addictions.
- To create an environment that is guided by ethical principles and moral decision making, improving patient outcomes and quality of care.
- To include the patient and family perspective in the planning, delivery and evaluation of client services.

Performance: Outcomes, Successes, Challenges

- From April1, 2023- February 29, 2024, there were 211 admissions, totaling an occupancy rate of 84.45%. Average length of stay was 27.7 days. 47% of admissions were the 18-34 age group.
- Increased collaboration and partnership with SH-SS and Shared Health as transformation systems continue in the province. Eden Leadership sits on steering committees for Alternate Level of Care, Interventional Psychiatry, Patient Flow and Coordination.
- Education Committee was recreated to review staff education and to develop mandatory education and training lists for staff.

- Roofing project has been declined for safety and security funding until a full building assessment has been completed. This should happen in spring/summer of 2024.
- Ethics committee has been formed to assist and guide ethical decisions in the workplace. Staff are currently getting familiar with the process.
- Dashboards for metrics are being developed and strengthened to meet Accreditation Standards.
- All Managers are conducting regular bimonthly staff meetings to assist and increase communication strategies throughout EMHC. Majority of staff have received regional email access which also increases communication flow between management and staff.
- 1027 Outpatient Assessments were completed, as well as 3111 follow ups, On Call/Professional consults.

Program Priorities for 2024-2025

Integrated Systems and Services:

- Enhance collaboration with Linden Place and the expansion of Linden Place 2.0, improving the flow and efficiency of patient care from EMHC to Linden Place, optimizing resources and providing psychiatry follow up and care to 63% of Linden Place residents.
- To support and assist SH-SS and Shared Health in evaluating current programs and exploring provincial options and funding available for Community Mental Health Outpatient Programs, improving patient engagement and reducing wait times for new consultations.

Funding Partnerships:

• To build and strengthen dashboards, capturing relevant statistical data to present at board meetings, assisting Board Governance with a greater understanding of the program .





Segue Career Options Inc. Board of Directors Meeting Agenda Place: Emmanuel Mennonite Church Date: June 20, 2024 Time: 5:00 pm

Present: Regrets: Staff: Recorder:

1.0 Call to Order by the Chair

2.0 Approve the June 15, 2023 AGM minutes and April 10, 2024 PB minutes- M/S/C

- 3.0 Review of Previous Fiscal Year
 - 3.1 Review of Program Annual Report
 - 3.2 Approve Audited Financial Statement M/S/C
- 4.0 Set-up Board for Upcoming Year
 - 4.1 Elect Community Members M/S/C
 - 4.2 Affirmation of Eden, Vision, Mission and Values for Community Reps.
 - 4.3 Board Re-Organization—M/S/C
 - Board Chair-
 - Vice-Chair-
 - Secretary-
 - ** Please complete the Signing Authority Forms for the members selected above if new to the role**

4.4 Designation of Signing Authorities: "that the designated signing authorities for Segue Career Options Inc. Board be any two of the following: Chair, Vice-Chair, Secretary, CEO, CFO and Program Director" - **M/S/C**

- 4.5 Remove outdated Signing Authorities: "that we remove the following signing authorities as they are no longer employed by Segue Career Options Inc. or Board Member(s) thereof"-M/S/C
- 4.6 Review and Approve the Eden Covenant Agreement (page 54)– M/S/C
- 4.7 Confidentiality Pledge
- 4.8 Conflict of Interest Disclosure
- 4.9 Elect Member to Finance Committee and Board Development Committee
- 4.10 Proposed Schedule for 2024/2025 Meetings (page 33)
- 5.0 Additional Program Board Agenda items
- 6.0 Adjournment



Segue Career Options Inc. Board of Directors Meeting Minutes Place: Emmanuel Mennonite Church Date: June 15, 2023 Time: 5:00 pm

Present: Linda Nichols, Dave Dueck, John Dyck, Ken Froese, Lawrence Siemens Regrets: Bill Friesen, Gerald Dyck Staff: Sheila Suderman Recorder: Lawrence Siemens

1.0 Call to Order by the Chair – Vice Chair Linda Nichols called to order at 5:03.

- 2.0 Approve the June 16, 2022 AGM minutes M Lawrence Siemens/S Dave Dueck/Carried
- 3.0 Review of the Previous Fiscal Year Jaymee Fisher from Deloitte
 - 3.1 Review of the Program Annual Report
 - 3.2 Approve the Segue Career Options Inc. financial statements for the year ended March 31, 2023-M – Ken Froese/S – Dave Dueck/Carried
- 4.0 Set-Up Board for Upcoming Year
 - 4.1 Election of Community Member(s) -M/S/C N/A
 - 4.2 Board Re-Organization M Dave Dueck/S- John Dyck/Carried
 - Board Chair- Bill Friesen Vice-Chair- Linda Nichols Secretary- Lawrence Siemens
 - **4.3 Designation of Signing Authorities:** "that the designated signing authorities for the Segue Career Options Inc. Board be any two of the following: - M – Dave Dueck/S – John Dyck/Carried
 - Chair: Bill Friesen
 - Vice-Chair: Linda Nichols
 - Secretary: Lawrence Siemens
 - CEO: Brad Unger
 - CFO: Crystal Cruickshank
 - Program Director: Sheila Suderman
 - **4.4 Remove outdated Signing Authorities:** "that we remove the following signing authorities as they are no longer employed by Segue Career Options Inc. or Board Member(s) thereof"- M/S/C

None to remove unless the Chair, Vice-Chair or Secretary above has changed.

- 4.5 Review and approve the Eden Covenant Agreement M Lawrence Siemens/S Linda Nichols/Carried
- **4.6 Elect Member to Finance Committee and Board Development Committee –** Finance Committee Bill Friesen, Board Development Committee – Dave Dueck
- **4.7 Proposed Schedule for 2023/2024 Meetings** Sept 13, 2023, Nov 15, 2023, Feb 14, 2024, April 16, 2024, June 20, 2024 (AGM)

5.0 Additional Program Board Agenda Items

Sheila reported that Segue will receive a Winkler Community Foundation Grant. Indigenous training is being explored.

6.0 Adjournment - 6:37

June 15/23 June 15/23

Segue Career Options Program Director–Sheila Suderman/Lavonne Kroeker Board Chair - Bill Friesen

Program Overview

Segue has four employment readiness projects to assist people in achieving meaningful employment and improved quality of life. Two are specific for persons with disabilities (one requires a formal diagnosis and referral for services; one is self disclosure of a disability), one specific for youth aged 15-30 and the other for persons 18-60+. A referral is needed for only one of the projects, the other three through an application/project eligibility requirement. The youth project provides programming in Steinbach and Winkler, as does one of the projects delivering services for persons with disabilities. Two projects are provincially funded that require annual funding grants to be submitted, two projects are federally funded that are multi-year projects. The one disability project has been renewed for three years, until March 2026. The youth project is currently funded until March 31, 2024, and waiting for funding renewal as well as the two provincial funded projects.

Employment projects provide participants with in-person meetings, virtual meetings, or group sessions when able to do so, covering a wide range of employment readiness topics, employment experiences or employment placements as well as job coaching and follow-up services and supports.

Program Priorities 2023-24

- Relationships established at 500 Stephen St, Morden which provides a meeting place for staff and participants. Options in Altona and Carman are being explored.
- Promoting Segue during Central Station foodbank hours to increase knowledge of services.
- 86 participants assisted, 37 employed. 43% success rate in 2022-23.

Performance: Outcomes, Successes, Challenges

Success

- Relationships built at 500 Stephen Street in Morden to provide Segue services off-site and meet with participants that have transportation issues. Renewed connection with Justice and Parole.
- Staff promoting Segue programs at Central Station and 500 Stephen Street during foodbank hours which has increased knowledge of services and applications.
- Participants gaining confidence as they learn and grow through programming and able to move towards employment.
- November to March there was an increase in project applications, 60% increase in online application form submissions.
- Challenge this past year was staffing vacancies. 7 new staff hired May through November.

Outcomes:

	Participants	Work Placements	Employed	Other
EAPD	14	31	11	13 vocational assessments completed
Wellness U30	37	1	6	2 return to school
JUMP	23	4	5	1 return to school
OPPS	40	9 WE	6	N/A

Summary - 114 participants assisted; 28 employed = 25%

Lower than usual employment rate due to challenges/barriers/disabilities associated with participants in the past year especially related to anxiety.

Priorities for 2024-2025

Integrated services

- Continue partnership with ROH for 2-5 participants to access counselling sessions.
- Staff present employment readiness workshops at Eden residences (2 at Linden Place, 2 at Enns Court, 1 virtual workshop for CV4) between September 2024 and March 2025.
- Meet with Housing PD in June 2024 to brainstorm ideas for increased integration with further plans to follow.
- Consult with Community Mental Health about Vocational Assessment referrals by September 2024.
- Work together with EMHC OT in the review of the Vocational Assessment program with a plan in place by December 2024.

Hub and Spoke

- Meet with leadership of ten community organizations to expand awareness of Segue Career Options, learn of local needs and begin to establish/grow partnership relationships in Winkler and Steinbach (Eastman Employment Services, Regional Connections, Central Station Community Centre, 500 Stephen St).
- Continue to use 500 Stephen Street on a weekly basis to meet with participants, increase use of Central Station for the same and consider similar suitable spaces in Carman and Altona (Adult Education Centre/ Town offices/ Public Health offices).
- Support the work of community organizations by staff participation on the Poverty Reduction Team and Community Action Training in Winkler.
- Connect with The Bunker leadership by September 2024 to determine next steps in a potential partnership for their social enterprise restaurant.
- Assess the Vocational Assessment program, in particular outdated tools, and replace by the end of March 2025 to ensure longevity of the program and research other programs/ processes by contacting Career Connections, meeting with the program Project Officer and consulting with other professionals providing similar service.



Recovery of Hope Inc. Board of Directors Meeting Agenda Place: Emmanuel Mennonite Church Date: June 20, 2024 Time: 5:00 pm

Present: Regrets: Staff: Recorder:

1.0 Call to Order by the Chair

2.0 Approve the June 15, 2023 AGM minutes and April 10, 2024 PB Minutes - M/S/C

- 3.0 Review of Previous Fiscal Year
 - 3.1 Review of Program Annual Report
 - 3.2 Approve Audited Financial Statement M/S/C
- 4.0 Set-up Board for Upcoming Year
 - 4.1 Elect Community Members M/S/C
 - 4.2 Affirmation of Eden, Vision, Mission and Values for Community Reps.
 - 4.3 Board Re-Organization—M/S/C
 - Board Chair-
 - Vice-Chair-
 - Secretary-
 - ** Please complete the Signing Authority Forms for the members selected above if new to the role**

4.4 Designation of Signing Authorities: "that the designated signing authorities for the Recovery of Hope Inc. Board be any two of the following: Chair, Vice-Chair, Secretary, CEO, CFO and Program Director" - **M/S/C**

4.5 Remove outdated Signing Authorities: "that we remove the following signing authorities as they are no longer employed by Recovery of Hope Inc. or Board Member(s) thereof"- **M/S/C**

4.6 Review and Approve the Eden Covenant Agreement (page 54)- M/S/C

- 4.7 Confidentiality Pledge
- 4.8 Conflict of Interest Disclosure
- 4.9 Elect Member to Finance Committee and Board Development Committee

4.10 Proposed Schedule for 2024/2025 Meetings (page 33)

5.0 Additional Program Board Agenda items

6.0 Adjournment



Recovery of Hope Inc. Board of Directors Meeting Minutes Place: Emmanuel Mennonite Church Date: June 15, 2023 Time: 5:00 pm

Present: Evelyn Braun, Cheryl Braun, Harold Thiessen, James Schellenberg, Elaine Enns, Corny Redekopp, Emma Hamm, Laura Unger **Regrets:** none Staff: Terry Warburton, Kim Thiessen Recorder: Laura Unger

1.0 Call to Order by the Chair

2.0 Approve the June 16, 2022 AGM minutes - M - Emma Hamm/S - Laura Unger/Carried

3.0 Review of the Previous Fiscal Year

Review of the Program Annual Report

Approve the Recovery of Hope Inc. financial statements for the year ended March 31, 2023-

M - Corny Redekopp/S - Harold Thiessen/Carried

4.0 Set-Up Board for Upcoming Year

4.1 Election of Community Member(s) -M - Harold Thiessen/S - Elaine Enns/Carried

- 4.2 Board Re-Organization M Corny Redekopp/S Evelyn Braun/Carried
 - Board Chair- Emma Hamm
 - Vice-Chair- Cheryl Braun
 - Secretary-Elaine Enns

4.3 Designation of Signing Authorities: "that the designated signing authorities for the Recovery of Hope Inc. Board be any two of the following: - M – James Schellenberg/S – Laura Unger/Carried

- Chair: Emma Hamm
- Vice-Chair: Chervl Braun
- Secretary: Elaine Enns
- CEO: Brad Unger
- CFO: Crystal Cruickshank
- Program Director: Kim Thiessen
- 4.4 Remove outdated Signing Authorities: "that we remove the following signing authorities as they are no longer employed by Recovery of Hope Inc. or Board Member(s) thereof"- M – Evelyn Braun/S – Elaine Enns/Carried Laura Unger - Secretary

None to remove unless the Chair or Vice-Chair above has changed.

- 4.5 Review and approve the Eden Covenant Agreement M Emma Hamm/S Harold Thiessen/Carried
- 4.6 Elect Member to Finance Committee and Board Development Committee Finance Corny Redekopp, Board Development Committee – Elaine Enns
- 4.7 Proposed Schedule for 2023/2024 Meetings

5.0 Additional Program Board Agenda Items

6.0 Adjournment - motion to adjourn by Harold Thiessen

Secretarv

<u>Jane (5/2)</u> Date Dene' 18/2



Program Overview

Recovery of Hope provides counselling services to individuals, couples and families who are looking for support in their journey with mental wellness. Recovery of Hope has 23 counsellors, working in three locations: Winnipeg, Winkler, and Steinbach. Our very capable administrative staff in each location work to provide support to counsellors and clients. Recovery of Hope strives to meet client needs using a wholistic approach of mental health best practices: biological, social, spiritual, and mental.

Priorities from 2023-24

- Increased engagement with constituent churches and the public through counsellor workshops, classes, public presentations, and fundraising events
- Ongoing counsellor recruitment at our three hubs: Eden Winkler, Eden East, and Eden Winnipeg
- Developing a business model that would see Recovery of Hope remain competitive with other counselling agencies in terms of client fees and counsellor compensation.

Performance: Outcomes, Successes, Challenges

- In November of 2023, ROH hosted a Music for Mental Health fundraiser in Winnipeg. Over 200 people attended, and more than \$12,000 was raised for the Sliding Fee Scale program.
- We welcomed one new counsellor to the counselling team in Winkler and two new counsellors to our Winnipeg team.
- A new program at ROH called the Mental Health Nursing Assessment Team (NAT), provides a comprehensive biopsychosocial assessment for clients who are either self-referred, or referred by their doctor. The team has access to consulting psychiatrists should that be necessary.
- We are currently working with 2 counselling practicum students.
- We continue to focus on strengthening the connection between our three locations through regular emails, phone calls, and weekly administrative updates.
- Since April 1st, 2023, we have welcomed 464 new clients to Recovery of Hope and have had just over 4900 sessions.



Priorities for 2024-25

Integrated Services and Systems:

- Promote and increase partnerships with churches, Employee Assistance Programs, and Third-Party contracts. We are currently partnering with 35 churches, 15 Employee Assistance Plans, and 11 Third Party groups.
- Promote the work of the Nursing Assessment Team, and continue to provide mental health nursing assessments to self-referred and doctor referred clients.
- Partner together with Eden Housing and Supports and Segue Career Options to meet the mental health needs of residents and clients as needed.

Funding and Partnerships:

- Continue to secure funding sources through Winnipeg Foundation, Eden Foundation, Access Credit Union, and through Grant Advance. A total of \$180,000 in funding came through those sources in 2023-24.
- Host ongoing public education events and workshops in Winnipeg, Winkler, and Steinbach. Two counsellor-led workshops were held in 2023-24, in Winkler and Winnipeg. Planning is underway for an event with Gordon Neufeld in November 2024.
- Host fundraising events to offset the cost of the Sliding Fee Scale and CARE Programs. "The Best Medicine" fundraiser brought in \$11,415 in donations.
- The Recovery of Hope expansion in Winkler is nearly completed, and we are in the process of hiring an additional part time administrative assistant, as well as recruiting an additional counsellor for that site.

Ownership and Governance:

• Continue working towards a sustainable and robust business model by increasing partnerships with churches, EAP's, Third Party Contracts, and by increasing our counselling team and client sessions. We are exploring partnership opportunities with Canadian Mennonite University, and we are working together with Riverwood House in Winnipeg.





Eden Residential Care Services Inc. Board of Directors Meeting Agenda Place: Emmanuel Mennonite Church Date: June 20, 2024 Time: 5:00 pm

- Present: Regrets: Staff: Recorder:
- **1.0 Call to Order by the Chair**
- 2.0 Approve the April 16, 2024 PB minutes M/S/C
- 3.0 Review of Previous Fiscal Year
 - 3.1 Review of Program Annual Report
 - 3.2 Approve Audited Financial Statement M/S/C
- 4.0 Set-up Board for Upcoming Year
 - 4.1 Elect Community Members M/S/C
 - 4.2 Affirmation of Eden, Vision, Mission and Values for Community Reps.
 - 4.3 Board Re-Organization—M/S/C
 - Board Chair-
 - Vice-Chair-
 - Secretary-
 - ** Please complete the Signing Authority Forms for the members selected above if new to the role**

4.4 Designation of Signing Authorities: "that the designated signing authorities for the Eden Residential Care Services Inc. Board be any two of the following: Chair, Vice-Chair, Secretary, CEO, CFO and Program Director" - **M/S/C**

- **4.5 Remove outdated Signing Authorities:** "that we remove the following signing authorities as they are no longer employed by Eden Residential Care Services Inc. or Board Member (s) thereof"- M/S/C
- 4.6 Review and Approve the Eden Covenant Agreement (page 54)– M/S/C
- 4.7 Confidentiality Pledge
- 4.8 Conflict of Interest Disclosure
- 4.9 Elect Member to Finance Committee and Board Development Committee
- 4.10 Proposed Schedule for 2024/2025 Meetings (page 33)
- 5.0 Additional Program Board Agenda items
- 6.0 Adjournment



housing and supports

Eden Residential Care Services Inc. **Board of Directors Meeting Minutes** Place: Emmanuel Mennonite Church Date: June 15, 2023 **Time:** 5:00 pm

Present: Irene Ascough, Juan Bergen, John Kroeker, John Friesen, Frank Klassen, Wil Epp Regrets: JohnDavid Pankratz Staff: Brad Unger, Crystal Cruickshank **Recorder:**

- 1.0 Call to Order by the Chair
- 2.0 Approve the June 16, 2022 AGM minutes M/S/C
- 3.0 Review of the Previous Fiscal Year
 - 3.1 Review of the Program Annual Report
 - 3.2 Approve the Eden Residential Care Services Inc. financial statements for the year ended March 31, 2023- M/S/C
- 4.0 Set-Up Board for Upcoming Year
 - 4.1 Election of Community Member(s) -M/S/C
 - 4.2 Board Re-Organization M/S/C
 - Board Chair- Irene Ascough
 - Vice-Chair- John Kroeker
 - Secretary- John Friesen
 - 4.3 Designation of Signing Authorities: "that the designated signing authorities for the Eden Residential Care Services Inc. Board be any two of the following: - M/S/C
 - Chair: Irene Ascough
 - Vice-Chair: John Kroeker
 - Secretary: John Friesen
 - CEO: Brad Unger
 - CFO: Crystal Cruickshank
 - Program Director: Leighton Knapp •
 - 4.4 Remove outdated Signing Authorities: "that we remove the following signing authorities as they are no longer employed by Eden Residential Care Services Inc. or Board Member(s) thereof"-M/S/C
 - Kristin Villaneuva, Program Director, Juan Bergen, outgoing Board chair •
 - None to remove unless the Chair, Vice-Chair or Secretary above has changed.
 - 4.5 Review and approve the Eden Covenant Agreement M/S/C
 - 4.6 Elect Member to Finance Committee and Board Development Committee
 - 4.7 Proposed Schedule for 2023/2024 Meetings

Additional Program Board Agenda Items

Adjournment

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Eden Residential Care Services Program Director - Leighton Knapp Board Chair - Irene Ascough

Program Overview

Eden Residential Care Services currently operates five housing complexes with approximately 145 total units throughout Southern Manitoba and Winnipeg. Eden uses a recovery-oriented model to support community integration for people with mental illness and/or addiction. Programs vary from an 8-bed transitional group home offering 24 hour supports, 7 days a week (Linden Place) to a 16-unit Supportive Housing Program offering onsite supports 40 hours per week (Concordia Village IV) to community-based programs for individuals living independently (Portable Housing Benefit Support, Community Wellness Initiative, Community Choices, and Positive Living Programs). In 2022-2023, ERCS expanded to offer housing supports within a 40-unit addictions supportive recovery program in Winnipeg called Riverwood House.

Priorities for 2023-2024

Apply principles of evidence-based practices within our mental health programs and create a standard of work/database of programs for staff to access and adapt to meet their clients needs (including and not limited to motivational interviewing, dialectical behavioral therapy, mindfulness, cognitive behavioral therapy, cultural safety, etc.).

- Develop a communication strategy to improve staff satisfaction with communication between leadership and frontline and maintain a psychologically healthy workplace.
- Develop a proposal for a supportive housing development that meets the needs of Manitobans as defined by the provincial mental health strategy and aligns with Eden's mission, vision, and values.
- Finalize the rollout of RAI-CMH at Linden Place and continue to build our recovery plans to align with best practices in mental health and addictions.
- Finalize the standardization of rent in Steinbach and create a standard of work related to the tenant relations processes across housing.

Performance: Outcomes, Successes, Challenges

- Leighton Knapp commenced as Program Director in July 2023 and has prioritized enhancing clinical supports, developing greater efficiencies in property management and integrating services at the program, organizational and regional/system levels.
- Eden Housing is making good progress in defining the tiers (1-5) of housing support and developing a consistent, integrated model that connects tenants in each tier with their needs. While there is a need for greater funding in Steinbach and Winkler for the model to be fully realized, we are experiencing immediate improvements through restructuring, improvements in personnel and the implementation of a basic tiered model with qualified staffing.
- YARDI property management software has been purchased and adapted to improve property management processes.

- Concordia Village IV experienced a flood in December 2023 with renovations anticipated to be completed in summer/fall 2024. This has led to challenges related to tenant relocations, forced vacancies, disruptions to programming and environmental challenges for both staff and tenants. However, this event has also led to opportunities prompting our leadership team to consider alternative approaches to programming and tenant support, alterations to our staffing model and new insights into risk management and emergency preparedness.
- The Housing Management team is strong and this has resulted in much greater stability in the operational level. Leighton is committed to providing ongoing leadership development for managers so that the management team prospers leading to new growth opportunities and consistent strength throughout the Housing program.
- There is an ongoing need for discussion and promotion of Eden Housing proposals at the Regional, Shared Health and Department levels in addition to engaging stakeholders in the local communities. It will be essential for Eden Housing to strategically plan alongside Eden Mental Health Centre, Segue, Recovery of Hope, Eden Foundation and Southern Health as we strive to enhance services requiring capital and operational commitments. There is a need for Eden to organize a strategic planning committee – particularly with respect to the development of a new Mental Health campus in Winkler.
- Linden Place full capacity (8) reached in April 2024; 5 successful new admissions in 2023-24; 1 successful discharge; zero failed admissions (i.e. resident leaving due to unsupported needs or without discharge/transition plan).
- Community Wellness Initiative provided Housing Support service to 68 unique clients in the community.
- Community Choices provided programming to 210 participants in 2023-24.
- Average length of stay amongst CV4 programming tenants has reached 7 years.
- CV4 clients had 5 MH-related hospital admissions in 2023-24 (approximately 0.3 admissions per participant).
- 299 groups facilitated with CV4 clients in 2023-24.
- Over 95% occupancy rates across Winnipeg-Steinbach-Winkler.
- Eviction (failed tenancy) rate of 0.4%.
- Percentage of Tenants in RGI/Rent Supplement Units: Steinbach (50%); Winkler (98%); Winnipeg (58%).

Priorities for 2024-2025

- Secure funding for program enhancements in Linden Place, CV4 and Steinbach and Enns Courts.
- Develop integrated program processes for managing intake and tenancy concerns.
- Explore ways to strengthen property management within the housing program through partnerships, property management software and/or restructuring.
- Establish the role of Social Work to strengthen programming and services in Steinbach, Enns Courts, CV4 and Linden Place.
- Solidify the Linden Place & EMHC Executive Committee partnership with a clear and sustainable Terms of Reference to ensure that Linden Place is fulfilling mandate and potential in pre-2.0 state and strategically planning for 2.0 launch.





Eden Foundation Inc. Board of Directors Meeting Agenda Place: Emmanuel Mennonite Church Date: June 20, 2024 Time: 4:00pm

Present: Regrets: Staff: Recorder:

- 1.0 Call to Order by the Chair
- 2.0 Approve the March 23, 2024 PB minutes M/S/C
- 3.0 Review of Previous Fiscal Year Review of Program Annual Report Approve Audited Financial Statement – M/S/C
- 4.0 Set-up Board for Upcoming Year
 - 4.1 Elect Community Members M/S/C
 - 4.2 Board Re-Organization
 - Board Chair-
 - Vice-Chair-
 - Secretary-

M/S/C

** Please complete the Signing Authority Forms for the members selected above if new to the role**

- 4.3 Designation of Signing Authorities: "that the designated signing authorities for the Eden Foundation Inc. Board be any two of the following: Chair, Vice-Chair, Secretary, CEO, CFO and Program Director" M/S/C
- **4.4 Remove outdated Signing Authorities:** "that we remove the following signing authorities as they are no longer employed by Eden Foundation Inc. or Board Member(s) thereof"-**M/S/C**
- 4.5 Review and Approve the Eden Covenant Agreement (page 54)– M/S/C
- 4.6 Elect Member to Finance Committee and Board Development Committee
- 4.7 Collect signed confidentiality and conflict of interest forms
- 4.8 Proposed Schedule for 2024/2025 Meetings (page 33)
- 5.0 Additional Program Board Agenda items
- 6.0 Adjournment



Eden Foundation Board of Directors Meeting Minutes Place: Emmanuel Mennonite Church Date: June 15, 2023 Time: 5:00 pm

PRESENT: Barry Dyck, Jayme Giesbrecht, Crystal Cruickshank Teresa Banman, Steve Ens, Gerbrandt, Linda Driedger, Ewald Kasdorf, John Janzen, Wes Unger. Ron **GUESTS:** Suzanne and Jayme of Deloitte. **REGRETS: Bill Elias**

- 1.0 Call to order: Barry called the meeting to order and welcomed all the board members of the Foundation Board to the Annual General Meeting.
- 2.0 Invocation: John provided some scriptural references that affirmed the foundational values for Eden...transformational faith... "the eternal God is our refuge..." and the many examples in Hebrews of faith heroes living out their lives in community. John prayed that we at Eden would continue to live by faith and walk together in community.
- 3.0 Approval of agenda as presented. M/S Ron /Steve Carried.
- 4.0 REPORTS:
 - 4.1 Board Chair: Barry presented his annual board report as circulated earlier and highlighted some of the significant developments during his first year as Chair. (report attached). Barry thanked Jayme for her courageous and positive leadership in her new position as Director of Development. He also expressed his appreciation for the work of board members completing their terms' and those who had already left during the year – Ray Peters, Bill Elias, Linda Driedger, Danny Plett, Ron Gerbrandt, John Janzen.
 - 4.2 Director of Development: Jayme presented her report (attached) that had also been circulated earlier and made appropriate additional comments to illustrate that her first challenging, sometimes even scary, and incredibly rewarding. The vear had been report was well received by the board.
 - 4.3 Financial reports
 - Chief Financial Officer: The 2022-23 Financial Statements were reviewed by Crystal, significant entries were highlighted and helpful responses given to questions. (report attached).

Motion to accept the three reports as presented- Board Chair, Director of Development and Chief Financial Officer. M/S Wes/Linda Carried.

- Auditor's Report: Suzanne and Jayme of Deloitte Accounting Services presented their "auditor's review" of the 2022-23 Financial Statements as of March 31, 2023. Deloitte reported that they had conducted a review based on plausibility rather than a complete audit. The report was deemed to be an "unmodified opinion", often referred to as a "clean review." The auditor's report was accepted. M/S/C Wes Unger, Teresa Banman
- Wes Unger reported on behalf of the "Investment Committee" that a review of EF investments substantiated that these investments followed sound and acceptable fiscal and ethical practices. 28

- 5.0 Appointment of the Auditor for 2023-24 Motion of recommendation to appoint Deloitte Accounting Services to conduct a financial review for 2023-24. M/S Teresa/Steve Carried.
- 6.0 Appointment of new members:

Teresa Banman

Steve Ens

Motion to appoint Steve Ens and Teresa Banman as members of the Eden Foundation. M/S Ewald/Wes Carried.

7.0 Election of Directors to the Board

Motion to elect the following as Directors to the Eden Foundation Board.

- Teresa Banman (First Term; 2023-2026)
- Steve Ens (First Term; 2023-2026)
- Wes Unger (Third Term; 2023-2026)

M/S Ewald/Linda Carried.

8.0 Other business

Review and approve the Eden Covenant Agreement: Motion to approve and support the Eden Covenant 2023-24. M/S Steve/Ron Carried.

9.0 Adjournment: Meeting was adjourned by the Chair at 5:17 pm.

Notification of the next meeting will be circulated at a later date.

Program Overview

Eden Foundation Inc. acts as the fundraising arm for all programs under the Eden Health Care Services umbrella. Contributions to Eden Foundation are used to fund the mental health recovery programs of Eden Health Care Services and go principally to...

Eden Foundation

Director of Development—Jayme Giesbrecht

Board Chair— Barry Dyck

- Fund existing programs.
- Fund new program/project development.
- Provide resources for and assist in capital projects.
- Build reserve capital for the future.

How we obtain funding

Through our regular fundraising events, fostering ongoing relationships with donors in the Steinbach, Winkler, and Winnipeg regions, encouraging legacy gifts and bequests, endowments, and life insurance. We adhere to the integrity, trustworthiness, and honesty of our mission statement. We do this by providing bi-annual mail outs to our donors, public outreach through fundraising and awareness events, social media, and local advertising platforms.

Priorities for 2023-2024

Define fundraising partnerships and parameters, in a way that will maximize program effectiveness, in collaboration with various Eden programs.

External: Flagship fundraising events are continued (Tractor Trek, Head for the Hills, Donor Letter). New fundraisers are developed with Eden's hub & spoke model in mind. (galas, concerts, mental health hockey night, etc.) Volunteer subcommittees are developed to assist in execution of events. Internal: Hub-staff encouraged to take part/volunteer/co-host events at their specific hub. Ongoing communication with Program Directors will allow Eden Foundation to tell Eden's "story" to the public. Branding and communications become consistent, in partnership with marketing team.

Build a stronger equity base to provide a more sustainable source of funds for future work of the Eden programs.

Eden Foundation aims to invest \$150,000 per fiscal year. Funds are invested for growth for a period of time and then income from the principal is to be granted by the Foundation. To be able to put aside more money, we will increase donor acquisition and retention through relationship building, in the hopes of garnering major gifts. We will work to increase participation in our fundraising events. A donor-friendly website will be in its development stage this year, which will allow for an easy and secure way for the public to donate throughout the year. Funds received through planned giving/bequests would help grow this account as well.

Develop fundraising within the "hubs and spokes" model of operations and define the uniqueness of fundraising opportunities in each hub.

Eden Foundation aims to hire a Major Gifts Officer in 2025. The person in this position will foster relationships with our high net donors, and seek out new investors, sharing the Eden story, and garnering long-term support. This will also set us up for success when we get the opportunity to launch a capital campaign. Until we are in the position to hire the MGO, Eden Foundation's Director of Development will collaborate with Eden Foundation board members to make connections and begin those relationships.

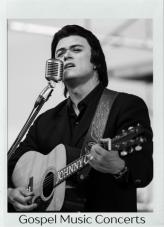
Expand the reach of ownership and develop greater awareness of Eden.

A video version of the annual report has been created, for the purpose of sharing it with our church ownership group, as well as by request from other supporting churches and organizations. This will be an annual project. Our joint marketing strategy with Eden Foundation and Eden Health Care Services will help us to share Eden's story and mission, as well as increase accessibility and public awareness, through our website and various other communications. (donor letter, awareness events).

Define and develop capital campaign capabilities, to manage program needs above and beyond the granting cycle.

We will create a capital campaign criterion outlining the parameters of what could be considered a campaign that our major donors and all constituents will support. Brad and Jayme are working together to develop hub committees that will be willing to act when a campaign is launched. These committees will consist of a campaign chair, board members, committee members and volunteers. The committee will be selected intentionally, to include those who are enthusiastic about sharing the campaign details and requesting donations. Our major gifts officer will also play a significant role in getting buy-in from high net donors and conducting a feasibility study.





COMPLETED March 17 & 24



Mental Health Week MAY 6 - 10



Winkler Tractor Trek Emmanuel Mennonite Church JULY 13



Head For The Hills Cripple Creek Music Festival Site SEPTEMBER 14





Ride For Recovery of Hope Bird's Hill Provincial Park SEPTEMBER 28





Mental Health Memorial Tre Lighting in Winkler TBD

Program Board Meeting Schedule 2024 - 2025						
Program	Meeting Date	Location	Staff			
Foundation						
All start at 3pm	Thursday, September 26, 2024	Steinbach	Program Director			
	Thursday, January 16, 2025	Winnipeg				
	Thursday, March 20, 2025	Winkler				
	Thursday, June 19, 2025 - AGM	Winkler				
Recovery of Hope						
All starts at 11:30am	Wednesday, September 11, 2024	Winnipeg	Program Director			
	Wednesday, November 13, 2024	Winnipeg				
	Wednesday, February 12, 2025	Winnipeg				
	Wednesday, April 9, 2025	Winnipeg				
	Thursday, June 19, 2025 - AGM	Winkler				
Segue Career Options						
All start at 7:00pm	Wednesday, September 11, 2024	Winkler	Program Director			
	Wednesday, November 13, 2024	Winkler				
	Wednesday, February 12, 2025	Winkler				
	Wednesday, April 16, 2025	Winkler				
	Thursday, June 19, 2025 - AGM	Winkler				
Housing and Supports						
All start at 5:30pm	Tuesday, September 24, 2024	Winnipea	Program Director			
	Thursday, November 28, 2024	Winkler				
	Tuesday, February 18, 2025	Steinbach				
	Tuesday, April 22, 2025	Winnipeg				
	Thursday, June 19, 2025 - AGM	Winkler				
Clinical Services Board		VIIIKIEI				
All start at 5:30pm	Thursday, October 24, 2024	Winkler	Program Director			
	Thursday, January 23, 2025	Winkler				
	Thursday, May 22, 2025	Winkler				
	Thursday, June 19, 2025 – AGM	Winkler				
EHCS Executive Board		VIIIKIEI				
All start at 5:30pm	Thursday, September 26, 2024	Steinbach	CEO			
	Thursday, November 21, 2024	Winkler	CFO			
	Thursday, February 27, 2025	Winnipeg				
	Thursday, April 24, 2025	Steinbach				
EHCS Full Board						
	Wednesday, October 30, 2024	\\/inklor	CEO			
All start at 5:30pm	Thursday, March 20, 2025	Winkler	CEO			
A 0 M	Thursday, March 20, 2025 - AGM	Winkler	CFO			
AGM		Winkler	Program Directors			



Eden Health Care Services Board Meeting 2024





Attendees

- Church representatives
- Community members
- 1.0 Call to Order /Welcome Al Kehler
- 2.0 Opening—Jayme Giesbrecht, Cheryl Braun

3.0 Reports

- 3.1 Board Chair Report Al Kehler
- **3.2** CEO Report Brad Unger
- **3.3** Financial Overview Crystal Cruickshank
- 3.4 Presentation of EHCS Audited Financial Statements Deloitte M/S/C

4.0 Greetings from Southern Health Santé Sud - Adam Monteith, SHSS Board Chair

5.0 Review and Accept Eden Covenant Agreement (page 54) - by Eden program boards and the Eden Foundation - M/S/C

6.0 Community Reps Review and Accept Eden Vision, Mission and Values Statement (page 4)

- 7.0 EHCS Table Officers Election Chair, Vice Chair, Secretary Nominating Committee
- **8.0 EHCS Designation of Signing Authorities:** "that the designated signing authorities for Eden Health Care Services Inc. be any two of the following: Chair, Vice Chair, Secretary, CEO, CFO."

9.0 Recognition of Board Members Whose Terms Ended or Leaving - Al Kehler

- Lawrence Siemens Segue Career Options Inc.
- Wil Epp Eden Residential Care Services Inc.
- Ewald Kasdorf—Eden Foundation
- John Dyck Segue Career Options Inc.
- Teresa Banman-Eden Foundation Inc.
- Frank Klassen Eden Residential Care Services Inc.
- **10.0 Full and Executive Board Meeting Schedule (page 33):** Executive Board Meetings are normally scheduled to meet on the 4th Thursday of the scheduled month or as called by the Chair. The Full Board meets as called by the Chair, with the AGM to be held in June. Program Boards will meet as called by the Program Board Chair.

11.0 Adjournment



Minutes EDEN HEALTH CARE SERVICES INC Board Meeting Emmanuel Mennonite Church June 15, 2023 at 7:00 pm – 7:45 pm

Attendees

Church representatives – Alan Kehler, Ingrid Peters-Fransen, Ken Froese, John Friesen, Frank Klassen, Wil Epp, Irene Ascough, Linda Nichols, Lawrence Siemens, John Dyck, Dave Dueck, Cheryl Braun, Emma Hamm, Elaine Enns, Corny Redekopp, Harold Thiessen, James Schellenberg, Laura Unger, John A. Janzen

Community members - Ron Gerbrandt, Melissa Schmidt, Juan Bergen, John Kroeker, Evelyn Braun, Barry Dyck, Ewald Kasdorf, Wes Unger, Steve Ens, Teresa Banman, Linda Driedger Regrets: Nichole Hiebert, Johndavid Pankratz, Bill Friesen, Gerald Dyck, Olivia Kehler, Ron Barkman, Bill Elias, Wilfred Kaethler

Staff: Brad Unger, Crystal Cruickshank, Karma Sheppard, Kim Thiessen, Jayme Giesbrecht, Sheila Suderman, Terry Warburton, Jeff Wiebe, Ron Falk, Christa Reimer

- 1.0 Call to Order Al Kehler called to order at 7:27pm
- 2.0 Opening—Ron Falk message on hope. Always have hope no matter your circumstances.

3.0 Welcome—Al Kehler – introduce new Board members:

Evelyn Braun – RoH (Community Rep) Ingrid Peters-Fransen – ECSB (MCM Rep) Melissa Schmidt – ECSB (MB Rep) John Dyck – Segue (Sommerfeld Rep) Ron Dyck – WCM Rep - yet to be assigned to a specific Board Olivia Kehler – RoH (Community Rep)

Welcomed auditors (Suzanne, Jaymee, David) Welcomed Southern Health Santé Sud family - Tracy Pulak, Dana Human and Adam Monseith

Amended agenda – added 6.1 – M - Cheryl Braun/S - Linda Nichols, Carried Moved minutes be accepted from June 16, 2022 – M - Evelyn Labun, S - Laura Unger, Carried

4.0 Reports

- **4.2** Board Chair Report Al Kehler see page 7 of AGM booklet Al highlighted points from his report.
- **4.3** CEO Report Brad Unger see page 34-35 of AGM booklet Brad reviewed EHCS report highlighting housing, Strategic plan, Riverwood collaboration, rainstorm at EMHC, new PD for ERCS is Leighton Knapp

Touched on the issue of homelessness – good housing within Eden and connections to job search through Segue, Wellness U30, RoH counselling therapy, Eden East Wellness Centre expansion.

Challenges – funding, recruitment and retention, etc.

- 4.4 Financial Overview Crystal Cruickshank see page 38-41 of AGM booklet.
- 4.1 Presentation of EHCS Audited Financial Statements Deloitte Suzanne presented EHCS financials summary to Board. M – Emma Hamm/S - Ingrid Peters-Fransen/ Carried
- **4.6** Strategic Plan 2023-2028—Brad Unger see page 36-37 of AGM booklet. Reviewed Strategic plan but Operational plan needs to be developed through summer and fall. Goals and tasks that we want to accomplish.

5.0 Greetings from Southern Health Santé Sud - Dana Human – Talked about accreditation and the help and impression that the staff left on the accreditation team. Referenced rainstorm and outstanding response to this unprecedented event. Happy that SS-SH could walk with Eden through this crisis. Thanks to Eden for all that we do with SH-SS. Wishes nothing but calm for the rest of the vear.

6.0 Review and Accept Eden Covenant Agreement (page 64) – Was reviewed by Eden program boards and the Eden Foundation – M – Evelyn Labun/S – John Friesen/Carried

6.1 By law amendment (page 47) – M – Wil Epp/S – James Schellenberg/Carried

7.0 Community Representatives review and sign Eden Vision, Mission and Values statement

8.0 EHCS Table Officers Election –

Chair – Alan Kehler – M- John Kroeker/S – James Schellenberg/Carrie Vice Chair – Ron Gerbrandt – M – Alan Kehler/S – Wil Epp/Carried Secretary – Linda Nichols - M – Cheryl Braun/S – Lawrence Siemens/Carried

9.0 EHCS Designation of Signing Authorities: "that the designated signing authorities for Eden Chair – Alan Kehler Health Care Services Inc. be any two of the following:

> Vice Chair – Ron Gerbrandt Secretary – Linda Nichols CEO – Brad Unger CFO – Crystal Cruickshank

10.0 Remove outdated Signing Authorities: "That we remove the following signing authorities as they are no longer employed by Eden Health Care Services Inc. or Board Member(s) thereof."

Remove James Schellenberg, Secretary – M- Ingrid Peters-Fransen/S – Emma Hamm/ Carried

Add Linda Nichols, Secretary – M – Harold Thiessen/S – Emma Hamm/Carried

11.0 Recognition of Board Members Whose Terms Ended or Leaving - Al Kehler

- James Schellenberg—Recovery of Hope.
- Laura Unger Recovery of Hope Inc.
- Ron Barkman Segue Career Options Inc.
- Wilf Kaethler– Eden Clinical Services Inc.
- John A. Janzen-Eden Foundation Inc.
- Bill Elias—Eden Foundation Inc.
- Ray Peters—Eden Foundation Inc.
- Linda Driedger—Eden Foundation Inc.
- 12.0 Full and Executive Board Meeting Schedule (page 29): Executive Board Meetings are normally scheduled to meet on the 4th Thursday of the scheduled month or as called by the Chair. The Full Board meets as called by the Chair, with the AGM to be held in June. Program Boards will meet as called by the Program Board Chair.

13.0 Adjournment – Meeting adjourned at 9:03pm

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Board Chair

Board Secretary

June 15/23 June 15/23

Eden Health Care Services **CEO Brad Unger Board Chair Alan Kehler**

Program Overview

The Eden group of mental health programs provides mental health services throughout southern Manitoba. With a focus on the Southern Health-Sante Sud (SH-SS) region, Eden centralizes services in Winkler, Steinbach and Winnipeg. Eden programs include:

- Eden Mental Health Centre (EMHC): in-patient acute care hospital and out-patient psychiatric services.
- Eden Residential Care Services (ERCS): supportive housing.
- Pathways/Community Mental Health and Addictions: mental health services in partnership with SH-SS.
- Segue Career Options: employment support.
- Recovery of Hope (RoH): counselling therapy.

Eden Health Care Services (EHCS) provides shared services for all the Eden Programs. These shared services include administration, finances, human resources, IT, quality and operations. The shared services team at EHCS consists of 10 staff located at the ALG Professional Centre in Winkler and has an annual budget of \$1,200,000. The EHCS team provides oversight to all the Eden programs that together consist of 170 staff with an annual budget of \$15.9 million.

Program Priorities from 2023-2024

- Implement the Operational Plan based on our Strategic Plan for 2023-2028.
- Complete the roof repair/replacement project at EMHC.
- Strengthen Eden programs by building capacity in keys areas such as: quality, operations, performance measurement, communications, grant writing, and IT support.

Performance: Outcomes, Successes, Challenges

Eden Leadership has developed Operational Targets and Activities to complete each year that guide the work of Eden and bring us closer towards achieving our Strategic Priorities. Each of the Eden programs selects a focused number of these Activities and names them as Program Priorities for the upcoming fiscal year.

Strategic Plan achievements in the last year include:

- Integration:
 - Linden Place Executive Committee has been formed consisting of leaders of Eden \Diamond Housing and EMHC, strengthening the partnership between programs.
 - EMHC and EHCS Leaders are members of several provincial planning committees \Diamond such as the Interventional Psychiatry Steering Committee and the Provincial Clinical Team, ensuring that Eden and SH-SS are active partners in the provincial mental health system. 39

- Hub and Spoke:
 - Eden Winnipeg Mental Wellness Centre has expanded services and new fundraising events in Winnipeg are growing our donor base.
- Funding and partnerships:
 - Eden Housing has restructured our partnership with Riverwood House to provide further clinical support for their addiction programming in Winnipeg.

A challenge facing our Strategic Planning relates to the ongoing struggle to define core mental health and addiction services across the regions and province. Shared Health takes the lead on provincial planning and the difficult task of aligning and standardizing mental health services across all the health regions slowly moves ahead.

EMHC Leadership has worked together with SH-SS Construction team to create a proposal for a complete roof replacement for the Centre. As the cost of a full roof replacement has grown significantly, it has been determined that the next step of the process will be to conduct a Full Building Assessment of the Centre in the next year to assist with decision making in regards to capital improvement planning.

The Community Mental Health and Addiction program, which is a partnership between Eden and SH-SS, continues to evolve as Manitoba moves forward with System Transformation and the creation of a provincially planned mental health system. Eden and SH-SS partner to deliver services in the areas of: Adult, Seniors, and Intensive Case Management (ICM). New service delivery models are being explored and developed in the province so this remains a dynamic and changing aspect of Eden's programming and collaborative partnership with SH-SS. Data from 2023-2024 shows steady demand for these specialized programs:

	ICM	Seniors	Adult
New referrals	35	817	1428
Wait time (days)	0	50	165

EHCS has invested in and strengthened several components of our Shared Services including quality, operations and IT services. These investments have proven to be beneficial and will continue indefinitely. Work continues in other areas such as communications, grant writing and performance measurement and these areas will need additional support going forward.

Program Priorities for 2024-2025

- Integrated Systems and Services: Vocational counselling and employment support are important services being offered through Segue Career Options. By March 2025, Segue will strengthen the collaboration with other Eden programs by increasing the number of presentations, outreach activities and participants with other Eden programs.
- **Hub and Spoke**: By March 2025, EHCS will create a Hub Development working group or committee in the Winkler hub, with a focus on capital planning for EMHC and Housing.
- **Funding and partnerships**: EHCS will support continued efforts to improve outcome and performance measurement for our programs. By October 2024, programs will centralize monthly performance measurement reporting. By March 2025, programs will identify Key Performance Indicators (KPIs) that will monitored and reported to stakeholders.





Eden Health Care Services Operational Plan 2023-2028



Eden Operational Plan 2023-2028

Integrated Services and Systems

Eden Strategic Goal #1: Eden programs are integrated and clients can navigate the pathways to access appropriate mental health and addication service within Eden and within our region.

Operational	Deseriation		NA	Person/Team Respon-	Timestices	Chattan
Targets	Description	Activities	Measurement	sible	Timeline	Status
	All clients and staff aware of program info	Develop brief program info for each program and compile into a One Eden Program Overview	Completed yes/no	All PDs	March 2024	In progress
One Eden	for all Eden programs; No Wrong	Frontline staff trained on One Eden Program Overview	Completed yes/no	All PDs	March 2025	
	Door philosophy	Develop communications related to One Eden Program	Completed yes/no	CEO, Communications Committee	March 2026	
Inter-program	Develop formal partnerships between programs to support client flow	Linden Place (LP) 2.0 Implementation Plan: Housing/EMHC partnership where LP becomes an integrated program supporting ALC-designated residents of EMHC	Completed yes/no	Housing PD, LP Manager, EMHC PD, CEO, EMHC Psychiatry (LP Executive Committee)	Fall 2024	2 Exec Committees in operation
partnerships		Segue/ROH: Wellness U30 participants receive funding for counselling therapy	Funding secured yes/no; number of presentations	Segue PD, ROH PD	2025	Funding secured
		Segue/Housing: employment programming at Housing sites	Funding secured yes/no; number of presentations	Segue PD, Housing PD	2026	
		Consistent Branding	Branding Book complete	CEO, Communications Committee	March 2024	Deferred
One Eden Story	Communica- tions strategy that tells One Eden Story ra- ther than sepa- rate program stories	Improve External Communications: combine social media and newsletters to give consistent message	Combined external communications	CEO, Communications Committee	March 2025	
		Refreshed Website	Updated website 42	CEO, Communications Committee	2027	

Integrated Services and Systems

Collaborative Strategic Goal #2: A continuum of integrated service options for mental health and addiction are available equitably for all Manitobans.

Operational Targets	Description	Activities	Measurement	Person/Team Respon- sible	Timeline	Status
Community Mental Health (CMH)	Mental Vision for	Develop scenarios with SH-SS to improve collaborative model	Completed yes/no	SH-SS Directors, CEO, EMHC PD	December 2024	Planning group initiated
program in SH-SS	Mental Health in SH-SS	Scan of other jurisdictions for CMH models of care	Completed yes/no	SH-SS Directors, CEO, EMHC PD	2025	
Regional	Eden actively involved in Regional Regional	Community collaboration (MHLT, etc)	Program review/ evaluation	SH-SS Directors, CEO, EMHC PD	Spring 2025	
planning	planning for mental health programming	Acute collaboration (develop a working group)	Working group is formed	EMHC PD, CEO, SH-SS Director	Fall 2024	
Provincial		Community services (PCT, AIAC/portal/ stepped care)	Continued participation	EMHC PD, CEO	Ongoing	Ongoing
Provincial planning		Acute services (PPC, ALC flow committee)	Continued participation	EMHC PD, CEO	Ongoing	Ongoing



Strengthen the hub and spoke model of operations

Eden Strategic Goal #3: Eden strengthens the hubs by offering robust mental health and addiction services in each hub along with local leadership and ensures appropriate services and pathways are available in outlying communities across the region.

Operational Targets	Description	Activities	Measurement	Person/Team Responsible	Timeline	Status
	Local committees of	Present Hub Development Committee structure to Exec Committee for discussion/approval	Submitted yes/no	CEO	March 2024	In development
Hub Development	board members and others focused on	Recruit Hub Development Committee members for Steinbach	Complete yes/no	CEO, Board Members	September 2024	
Committees	increasing donors, development and programming in each hub	Recruit Hub Development Committee members for Winnipeg	Complete yes/no	CEO, Board Members	September 2025	
		Recruit Hub Development Committee members for Winkler	Complete yes/no	CEO, Board Members	September 2026	
	Local program	Interagency network participation in Winkler	Regular attendance yes/no	CEO, local Eden Managers/PDs	March 2024	
Local Leadership	leadership involved in local service delivery	Interagency network participation in Steinbach	Regular attendance yes/no	CEO, local Eden Managers/PDs	March 2025	
	delivery networks	Interagency network participation in Winnipeg	Regular attendance yes/no	CEO, local Eden Managers/PDs	March 2026	



Strengthen the hub and spoke model of operations

Eden Strategic Goal #4: Eden's services fit within the broader provincial system and critical gaps in the system are identified with an action plan to address the gaps.

Operational Targets	Description	Activities	Measurement	Person/Team Responsible	Timeline	Status
Mental Health and Addiction (MHA) Services	Needs Based Planning in each hub and MHA	Needs Based Planning for region/hubs	Needs Based Planning report complete yes/no	SH-SS Directors, CEO	2024	Region to provide
Planning	evaluation	Evaluation of MHA services in each hub	Evaluation complete yes/no	SH-SS Directors, CEO	2025	
		RoH counselling and program growth	Sessions/year and workshops/year	RoH PD	Annually	In progress
Assess Expansion	Assess ability for Eden to expand existing	Interventional Psychiatry at EMHC (Implementation plan: developing space, referral process, etc)	Complete yes/no (contingent on funding approval)	EMHC PD, EMHC MD, CEO	2025	
	services	Review Segue space needs in Winkler and Steinbach	Needs assessment and scan of available options	Segue PD, CFO, CEO	2024	
		Review Segue potential in Winnipeg and Portage	Feasibility review	Segue PD, CFO, CEO	2025	
		Youth MHA services (ie. Huddle)	Feasibility work completed	CEO, PDs	2027	
	Assess Assess New feasibility of Programming delivering new services	Residential/community addiction treatment	Feasibility work completed	Housing PD, CEO	2026	
		Exploring feasibility of developing step down and high secure capacity	Evaluation of EMHC capacity to deliver	EMHC PD, EMHC MD, CEO	2025	
		Segue/Bunker partnership	Funding/partnership secured	Segue PD	2024	



Funding and Partnerships

Eden Strategic Goal #5: Each hub has a continuum of housing with supports, from general to intensive supports, allowing those with mental health needs to have a quality home and safe community.

Operational				Person/Team Respon-		
Targets	Description	Activities	Measurement	sible	Timeline	Status
		Submit proposal for Linden Place 2.0	Submitted yes/no	Housing PD, CEO, CFO	Sept 2023	Submitted
		Linden Place 2.0 Implementation Plan	Complete (upon funding)	Housing PD	2025	
Housing with clinical	Enhance programming to include	Develop tier 3/4 programming for Enns Court	Submitted yes/no	Housing PD, CEO, CFO	Sept 2023	EOI submitted & included with LP 2.0 proposal
supports in Winkler	clinical supports	Enhance tier 1/2 programming for Enns Court	Submitted yes/no	Housing PD, CEO, CFO	Sept 2023	EOI submitted & included with LP 2.0 proposal
		Enns Court Enhancement Implementation Plan	Complete (upon funding)	Housing PD	2024	
		Develop tier 3/4 programming for Eden East	Submitted yes/no	Housing PD, CEO, CFO	Sept 2023	EOI submitted & included with LP 2.0 proposal
Housing with clinical supports in	Enhance programming to include clinical supports	Enhance tier 1/2 programming for Eden East	Submitted yes/no	Housing PD, CEO, CFO	Sept 2023	EOI submitted & included with LP 2.0 proposal
Steinbach		Eden East Enhancement Implementation Plan	Complete (upon funding)	Housing PD	2024	
		Integrate SH-SS Housing staff with Eden Housing Team	Orientation/ onboarding complete	Housing PD	2024	
Housing with clinical supports in	Enhance programming to include	Expand tier 3/4 programming with CV5 partnership	Submitted yes/no	Housing PD, CEO, CFO	Aug 2023	Submitted
Winnipeg	clinical supports	CV5 Implementation Plan	Complete (upon funding)	Housing PD	2025	
General Housing	Assess Eden's fit for providing affordable housing (without supports)	Conduct environmental scan/market research on affordable housing needs and pre-existing infrastructure in Steinbach & Winkler areas	Completed yes/no	Housing PD, CEO, CFO, Ops Manager	2025	

Funding and Partnerships

Eden Strategic Goal #6: Eden has sustainable programs with engaged, qualified staff in quality facilities in each hub.

Operational				Person/Team		
Targets	Description	Activities	Measurement	Responsible	Timeline	Status
		Monthly Dashboards	Completed monthly on Sage software	CFO, CEO, PDs	2024	In progress
Performance	Improve performance	Regular performance conversations	Performance conversations completed	PDs, Managers	Annually	Ongoing
and Accounta- bility	and accountability for programs and staff	Explore property management software options	Survey options and costs	CFO, Housing PD, Ops Manager	2025	
		Evaluate best options for EMRs for inpatient and outpatient	Evaluation completed	EMHC PD, IUM	2026	
		Strengthen staff committee structure	Committees meeting regularly	CEO	September 2024	Complete
	Support organizational health through opportunities for staff to engage	Measure staff involvement in committee work	Participation by program	CEO	March 2025	
Organizational		Staff engagement events	# of annual events	HR Manager, Staff Engagement Committee	Annual	1 All Eden summer event
Health		Review mandatory training	Mandatory training for programs complete	HR Manager, Educa- tion and Training Committee	March 2025	
		Mandatory training complete	80% of staff have completed mandatory training	PDs	2026	
		Competative Compensation Review	Review of out-of- scope staff complete	CEO, CFO, RoH PD	March 2024	Complete
		Winkler campus developments (new EMHC)	Partner with SH-SS project management	CEO, CFO, EMHC PD	2025	
Development	Improve in- vestments in facilities and	Facility management (capital reserves, maintenance schedules, etc)	Determine reserve targets for each Eden building	CFO, Housing PD, Ops Manager	2026	
	programs for the future	Future of Linden Place (sprinkler, accessibility, new build)	Feasibility plan completed	CFO, CEO, Housing PD	2025	
		Program evaluation for Segue	Evaluation completed	CEO, Segue PD, Se- gue Board	December 2023	In progress

Funding and Partnerships

Eden Strategic Goal #7: Eden develops partnerships to strengthen mental health promotion, awareness and engagement in our communities.

Operational Targets	Description	Activities	Measurement	Person/Team Responsible	Timeline	Status
	Increase investment into mental health promotion through partnerships and learning events	Measure active partnerships with other organizations	Number of EAPs, CARE churches, etc	ROH PD	2024	
Mental Health Promotion		Increase active partnerships	Track annual partnerships	ROH PD	2025	
		Increase learning, promotional events (Move for MH, Music for MH)	# of events	Eden Fdn., ROH PD	2025	

Ownership and governance

Eden Strategic Goal #8: Increase the number of member church congregations that engage directly with Eden.

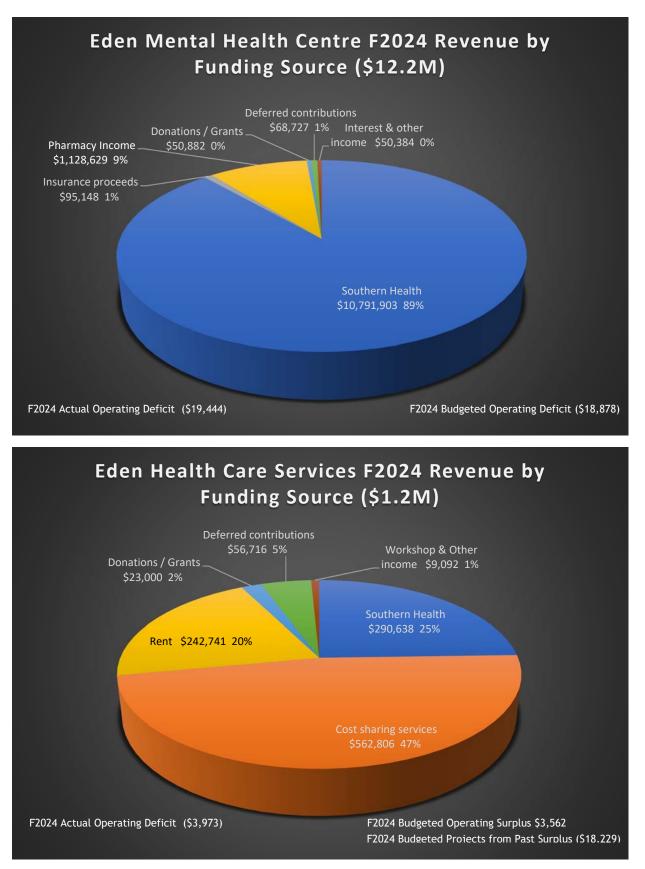
Operational Targets	Description	Activities	Measurement	Person/Team Responsible	Timeline	Status
Church Congregation	Increase engagement with conference members churches as evidenced by CARE program	Measure number of churches with active Eden engagement	Number of churches with CARE, board members, event hosting, church donation, etc	CEO, CFO, ROH PD	2025	
Engagement	involvement, board member	Develop strategy for church engagement	Strategy complete	CEO, PDs, Exec Committee	2026	
	representation, MH event participation, etc	Increase number of churches that are actively engaged	# of churches engaged	CEO, Board members	2027	

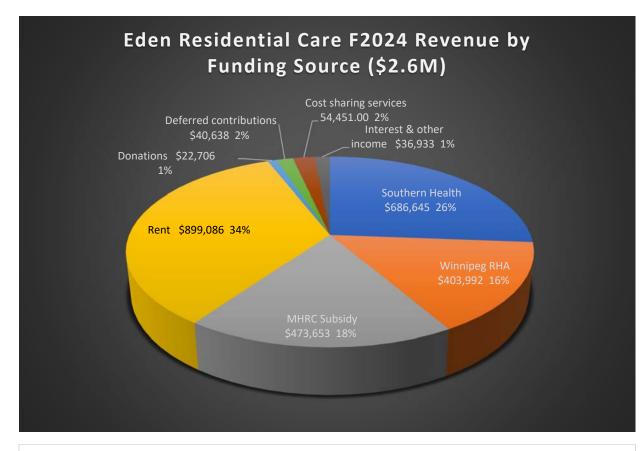
Ownership and governance

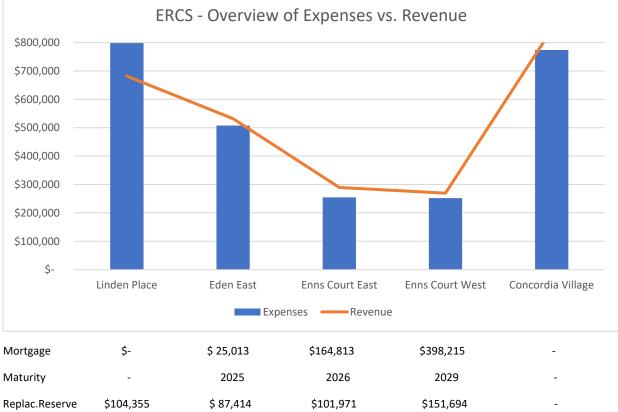
Eden Strategic Goal #9: Eden's ownership and governance model is reviewed and shifted as needed to ensure governance sustainability in the long term.

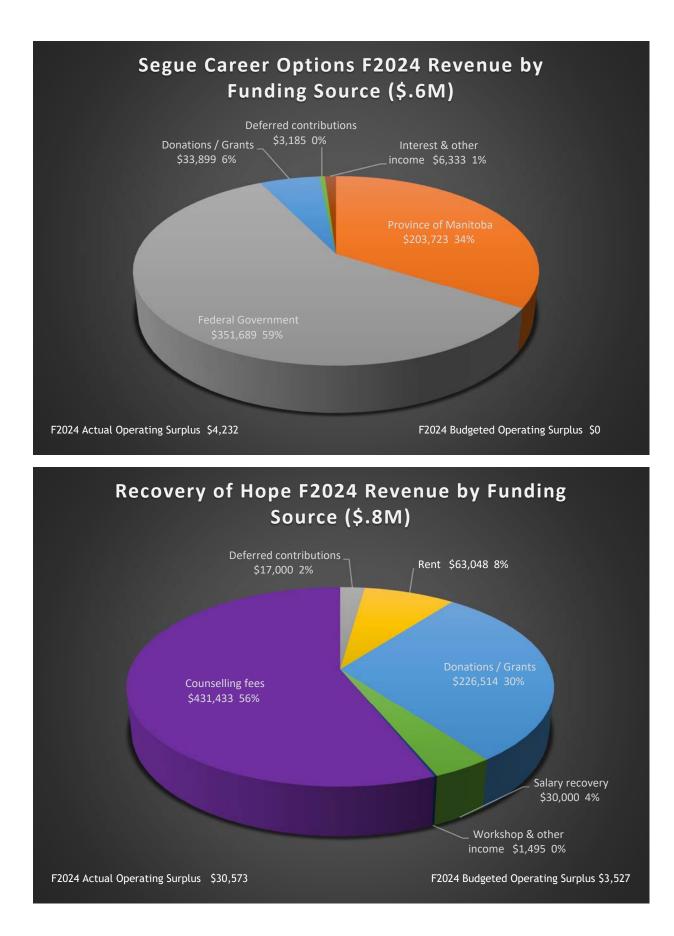
Operational Targets	Description	Activities	Measurement	Person/Team Responsible	Timeline	Status
		Create a Board Working Group	Group formed	Exec Chair	2024	In progress
Governance model review	0	Assess other governance models (geographically based, etc)	Research/stakeholder work completed	Exec Chair, Working Group	2025	
moder review	could strengthen Eden	Explore potential for expanded ownership membership	Review of feasibility of expanded ownership completed	Exec Chair, Exec Committee	2026	

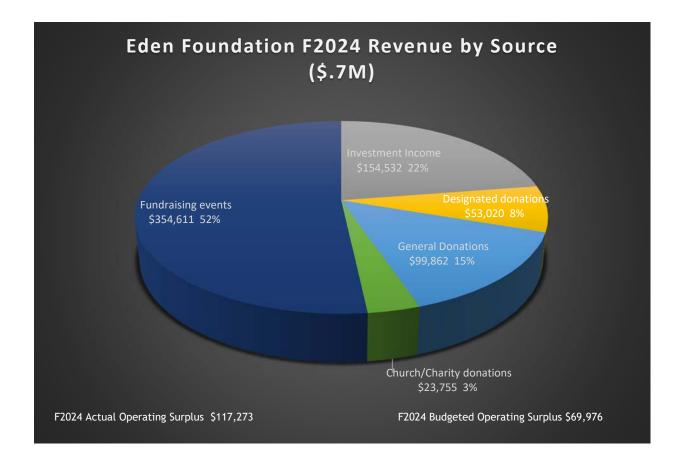












Members Annual General Meeting 2024



THE EDEN COVENANT 2024-25

This is a voluntary agreement among the Boards of the following organizations:

Eden Health Care Services Inc. Eden Mental Health Centre Recovery of Hope Inc. Segue Career Options Inc. Eden Residential Care Services Inc. Eden Foundation Inc.

to willingly and intentionally act together in harmony towards the common vision as set out for Eden Health Care Services Inc., namely:

"That people on the mental health journey experience hope, healing and community."

The above-named organizations therefore commit to:

- Work together towards their common goals,
- Work in such a way that the above Eden family of programs is strengthened and unified,
- Seek out and work collaboratively on joint projects,
- Share, report and communicate information regularly regarding common activities and projects,
- Work through differences with honesty and respect,
- Be mutually accountable.



AGENDA 2024 Members Annual General Meeting Emmanuel Mennonite Church June 20, 2024 at 8:00-8:45pm

Current Members:

- Mennonite Church Manitoba
- Mennonite Brethren Church of Manitoba
- Sommerfeld Churches of Manitoba
- Evangelical Mennonite Churches of Manitoba
- Evangelical Mennonite Mission Churches of Manitoba
- Christian Mennonite Church
- Old Colony Mennonite Church
- Reinland Mennonite Church
- Winkler Mennonite Church

Attendance:

Delegates: Church group/conference appointed representatives from current members (voting) **Invitees:** Community Representatives presently serving on Boards of Directors, and those who will be invited to serve one or more Board(s) of Directors (non-voting)

Agenda:

1.0 Call to Order - Al Kehler, Chair, Eden Health Care Services Inc. Board

2.0 Minutes - Al Kehler

2.1 Approve EHCS Annual General Meeting Minutes 2023 Adoption - M/S/C

3.0 Corporation Business - Al Kehler

3.1 Presentation of Board of Directors of Eden Health Care Services Inc.:

Motion:

"That since the number of duly authorized representatives for the number of churches and/or conferences and the number of directors of Eden Health Care Services Inc. is determined on the same basis as our bylaws designate, that the Board of Eden Health Care Services Inc. is to consist of representatives of the participating church conferences and board appointed community representatives, we hereby constitute ourselves as the Board of Directors of Eden Health Care Services Inc." (See list of 2024-25 Board of Directors, being all church group/ conference appointed representatives from current participating members, and all Community Representatives already appointed by the EHCS board and whose term continues.)

3.2 Election of Eden Mental Health Centre Board of Directors

Motion:

"That since the duly authorized representatives for churches and/or conferences and the number of directors of Eden Mental Health Centre is determined on the same basis as our bylaws designate, that the Board of Eden Mental Health Centre is to consist of representatives of the participating church conferences and appointed community representatives, we hereby constitute ourselves as the Board of Directors of Eden Mental Health Centre." – M/S/C

3.3 Election of Recovery of Hope Inc. Board of Directors

Motion:

"That since the duly authorized representatives for churches and/or conferences and the number of directors of Recovery of Hope Inc. is determined on the same basis as our bylaws designate, that the Board of Recovery of Hope Inc. is to consist of representatives of the participating church conferences and appointed community representatives, we hereby constitute ourselves as the Board of Directors of Recovery of Hope Inc." – M/S/C

3.4 Election of Segue Career Options Inc. Board of Directors

Motion:

"That since the duly authorized representatives for churches and/or conferences and the number of directors of Segue Career Options Inc. is determined on the same basis as our bylaws designate, that the Board of Segue Career Options Inc. is to consist of representatives of the participating church conferences and appointed community representatives, we hereby constitute ourselves as the Board of Segue Career Options Inc." – M/S/C

3.5 Election of Eden Residential Care Services Inc. Board of Directors

Motion:

"That since the duly authorized representatives for churches and/or conferences and the number of directors of Eden Residential Care Services Inc. is determined on the same basis as our bylaws designate, that the Board of Eden Residential Care Services Inc. is to consist of representatives of the participating church conferences and appointed community representatives, we hereby constitute ourselves as the Board of Eden Residential Care Services Inc." – M/S/C

4.0 Financial - Al Kehler

4.1 Approval of Actions:

Motion:

"That all acts, contracts, by-laws, proceedings, appointments and payments done, made and enacted by the Directors and Officers of the Eden Corporations (as below) since the date of the last annual meeting of the members as set forth in the minutes of the Directors' Meetings or in the Financial Statements of the Eden Corporations (as below) be ratified, confirmed, sanctioned and approved."

The Eden Corporations:

- Eden Health Care Services Inc.
- Eden Mental Health Centre
- Recovery of Hope Inc.
- Segue Career Options Inc.
- Eden Residential Care Services Inc.

4.2 Appointment of 2024-2025 Auditors:

Motion:

"Appoint Deloitte as auditors for the Eden Corporations for 2024-2025."

5.0 Reading of Covenant Agreement – Al Kehler

The Eden Covenant

This is a voluntary agreement among the Boards of the following organizations:

- Eden Health Care Services Inc.
- Eden Mental Health Centre
- Recovery of Hope Inc.
- Segue Career Options Inc.
- Eden Residential Care Services Inc.
- Eden Foundation Inc.

to willingly and intentionally act together in harmony towards the common vision as set out for Eden Health Care Services Inc., namely:

"That people on the mental health journey experience hope, healing and community. "

The above-named organizations therefore commit to:

- Work together towards their common goals,
- Work in such a way that the above Eden family of programs is strengthened and unified,
- Seek out and work collaboratively on joint projects,
- Share, report and communicate information regularly regarding common activities and projects,
- Work through differences with honesty and respect,
- Be mutually accountable.

This covenant agreement will be revisited annually and reviewed minimally every 5 years by Boards of the above-named organizations. Additions or Amendments may be made by mutual consent.

6.0 Adjournment



Current Members:

• Mennonite Church Manitoba – Linda Nichols, Ingrid Peters-Fransen, Ken Froese, Wil Epp, Lawrence Siemens, Emma Hamm, Cheryl Braun,

MINUTES EDEN HEALTH CARE SERVICES INC. June 15, 2023 Members Meeting Emmanuel Mennonite Church

- Mennonite Brethren Church of Manitoba Alan Kehler, Evelyn Labun, Gerald Dyck, Elaine Enns
- Sommerfeld Churches of Manitoba John Dyck, Frank Klassen
- Evangelical Mennonite Churches of Manitoba Irene Ascough, Harold Thiessen
- Evangelical Mennonite Mission Churches of Manitoba
- Christian Mennonite Church Dave Dueck
- Old Colony Mennonite Church Bill Friesen
- Reinland Mennonite Church Corny Redekopp
- Winkler Mennonite Church

Attendance:

Delegates: Church group/conference appointed representatives from current members (voting) **Invitees:** Community Representatives presently serving on Boards of Directors, and those who will be invited to serve one or more Board(s) of Directors (non-voting)

Staff: Brad Unger, Crystal Cruickshank, Karma Sheppard, Kim Thiessen, Jayme Giesbrecht, Sheila Suderman, Jeff Wiebe, Christa Reimer

Agenda:

1.0 Call to Order - Al Kehler, Chair, Eden Health Care Services Inc. Board – called to order at 9:08pm

2.0 Opening- Jayme Giesbrecht - sang Be Thou My Vision as a group.

3.0 Minutes - Al Kehler

3.1 Approve EHCS Annual General Meeting Minutes 2022 Adoption M – Linda Nichols/S – Irene Ascough/Carried

4.0 Corporation Business - Al Kehler

4.1 By Law amendment approval (page 47)

M – Wil Epp/S – Evelyn Labun/Carried

4.2 Presentation of Board of Directors of Eden Health Care Services Inc.:

Motion:

"That since the number of duly authorized representatives for the number of churches and/or conferences and the number of directors of Eden Health Care Services Inc. is determined on the same basis as our bylaws designate, that the Board of Eden Health Care Services Inc. is to consist of representatives of the participating church conferences and board appointed community representatives, we hereby constitute ourselves as the Board of Directors of Eden Health Care Services Inc." (See list of 2023-24 Board of Directors, being all church group/ conference appointed representatives from current participating members, and all Community Representatives already appointed by the EHCS board and whose term continues.)

M - Emma Hamm/S – Harold Thiessen/Carried

5.0 Financial - Al Kehler

5.1 Approval of Actions:

Motion:

"That all acts, contracts, by-laws, proceedings, appointments and payments done, made and enacted by the Directors and Officers of the Eden Corporations (as below) since the date of the last annual meeting of the members as set forth in the minutes of the Directors' Meetings or in the Financial Statements of the Eden Corporations (as below) be ratified, confirmed, sanctioned and approved."

The Eden Corporations:

• Eden Health Care Services Inc.

M – Irene Ascough/S – Evelyn Labun/Carried

5.2 Appointment of 2023-2024 Auditors:

Motion:

"Appoint Deloitte as auditors for the Eden Corporations for 2023-2024." M – Corny Redekopp/S – Cheryl Braun/Carried

6.0 Reading of Covenant Agreement – Al Kehler

The Eden Covenant

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- Be mutually accountable.

This covenant agreement will be revisited annually and reviewed minimally every 5 years by Boards of the above-named organizations. Additions or Amendments may be made by mutual consent.

7.0 Adjournment - adjourned by 9:19pm



Current Members:

• Mennonite Church Manitoba – Linda Nichols, Ingrid Peters-Fransen, Ken Froese, Wil Epp, Lawrence Siemens, Emma Hamm, Cheryl Braun,

• Mennonite Brethren Church of Manitoba – Alan Kehler, Evelyn Labun, Gerald Dyck, Elaine Enns

MINUTES EDEN MENTAL HEALTH CENTRE June 15, 2023 Members Meeting Emmanuel Mennonite Church

- Sommerfeld Churches of Manitoba John Dyck, Frank Klassen
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- Old Colony Mennonite Church Bill Friesen
- Reinland Mennonite Church Corny Redekopp
- Winkler Mennonite Church

Attendance:

Delegates: Church group/conference appointed representatives from current members (voting) **Invitees:** Community Representatives presently serving on Boards of Directors, and those who will be invited to serve one or more Board(s) of Directors (non-voting)

Staff: Brad Unger, Crystal Cruickshank, Karma Sheppard, Kim Thiessen, Jayme Giesbrecht, Sheila Suderman, Jeff Wiebe, Christa Reimer

Agenda:

- **1.0 Call to Order -** Al Kehler, Chair, Eden Health Care Services Inc. Board called to order at 9:08pm
- 2.0 Opening- Jayme Giesbrecht sang Be Thou My Vision together

3.0 Minutes - Al Kehler

3.1 Approve EHCS Annual General Meeting Minutes 2022 Adoption M – Linda Nichols/S – Irene Ascough/Carried

4.0 Corporation Business - Al Kehler

4.1 By Law amendment approval (page 47)

M - Wil Epp/S - Evelyn Labun/Carried

4.3 Election of Eden Mental Health Centre Board of Directors

Motion:

"That since the duly authorized representatives for churches and/or conferences and the number of directors of Eden Mental Health Centre is determined on the same basis as our bylaws designate, that the Board of Eden Mental Health Centre is to consist of representatives of the participating church conferences and appointed community representatives, we hereby constitute ourselves as the Board of Directors of Eden Mental Health Centre."

M – John Friesen/S – Dave Dueck/Carried

5.0 Financial - Al Kehler

5.1 Approval of Actions:

Motion:

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The Eden Corporations:

- Eden Mental Health Centre
- M Irene Ascough/S Evelyn Labun/Carried

5.2 Appointment of 2023-2024 Auditors:

Motion:

"Appoint Deloitte as auditors for the Eden Corporations for 2023-2024." M – Corny Redekopp/S – Cheryl Braun/Carried

6.0 Reading of Covenant Agreement – Al Kehler

The Eden Covenant

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- Be mutually accountable.

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7.0 Adjournment - adjourned by 9:19pm



Current Members:

• Mennonite Church Manitoba - Linda Nichols, Ingrid Peters-Fransen, Ken Froese, Wil Epp, Lawrence Siemens, Emma Hamm, Cheryl Braun,

MINUTES **SEGUE CAREER OPTIONS** June 15, 2023 Members Meeting Emmanuel Mennonite Church

• Mennonite Brethren Church of Manitoba – Alan Kehler, Evelyn Labun, Gerald Dyck, Elaine Enns

- Sommerfeld Churches of Manitoba John Dyck, Frank Klassen
- Evangelical Mennonite Churches of Manitoba Irene Ascough, Harold Thiessen
- Evangelical Mennonite Mission Churches of Manitoba
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- Old Colony Mennonite Church Bill Friesen
- Reinland Mennonite Church Corny Redekopp
- Winkler Mennonite Church

Attendance:

Delegates: Church group/conference appointed representatives from current members (voting) Invitees: Community Representatives presently serving on Boards of Directors, and those who will be invited to serve one or more Board(s) of Directors (non-voting)

Staff: Brad Unger, Crystal Cruickshank, Karma Sheppard, Kim Thiessen, Jayme Giesbrecht, Sheila Suderman, Jeff Wiebe, Christa Reimer

Agenda:

- 1.0 Call to Order Al Kehler, Chair, Eden Health Care Services Inc. Board called to order at 9:08pm
- **2.0 Opening** Jayme Giesbrecht sang Be Thou My Vision together.

3.0 Minutes - Al Kehler

3.1 Approve EHCS Annual General Meeting Minutes 2022 Adoption M – Linda Nichols/S – Irene Ascough/Carried

4.0 Corporation Business - Al Kehler

4.1 By Law amendment approval (page 47)

M – Wil Epp/S – Evelyn Labun/Carried

4.5 Election of Segue Career Options Inc. Board of Directors

Motion:

"That since the duly authorized representatives for churches and/or conferences and the number of directors of Seque Career Options Inc. is determined on the same basis as our bylaws designate, that the Board of Segue Career Options Inc. is to consist of representatives of the participating church conferences and appointed community representatives, we hereby constitute ourselves as the Board of Segue Career Options Inc." M – Lawrence Siemens/S – Linda Nichols/Carried

5.0 Financial - Al Kehler

5.1 Approval of Actions:

Motion:

"That all acts, contracts, by-laws, proceedings, appointments and payments done, made and enacted by the Directors and Officers of the Eden Corporations (as below) since the date of the last annual meeting of the members as set forth in the minutes of the Directors' Meetings or in the Financial Statements of the Eden Corporations (as below) be ratified, confirmed, sanctioned and approved."

The Eden Corporations:

• Segue Career Options Inc.

M - Irene Ascough/S - Evelyn Labun/Carried

5.2 Appointment of 2023-2024 Auditors:

Motion:

"Appoint Deloitte as auditors for the Eden Corporations for 2023-2024." M – Corny Redekopp/S – Cheryl Braun/Carried

6.0 Reading of Covenant Agreement – Al Kehler

The Eden Covenant

This is a voluntary agreement among the Boards of the following organizations:

• Segue Career Options Inc.

to willingly and intentionally act together in harmony towards the common vision as set out for Eden Health Care Services Inc., namely:

"That people on the mental health journey experience hope, healing and community.

The above-named organizations therefore commit to:

- Work together towards their common goals,
- Work in such a way that the above Eden family of programs is strengthened and unified,
- Seek out and work collaboratively on joint projects,
- Share, report and communicate information regularly regarding common activities and projects,
- Work through differences with honesty and respect,
- Be mutually accountable.

This covenant agreement will be revisited annually and reviewed minimally every 5 years by Boards of the above-named organizations. Additions or Amendments may be made by mutual consent.

7.0 Adjournment - adjourned by 9:19pm



Current Members:

• Mennonite Church Manitoba – Linda Nichols, Ingrid Peters-Fransen, Ken Froese, Wil Epp, Lawrence Siemens, Emma Hamm, Cheryl Braun,

MINUTES RECOVERY OF HOPE June 15, 2023 Members Meeting Emmanuel Mennonite Church

- Mennonite Brethren Church of Manitoba Alan Kehler, Evelyn Labun, Gerald Dyck, Elaine Enns
- Sommerfeld Churches of Manitoba John Dyck, Frank Klassen
- Evangelical Mennonite Churches of Manitoba Irene Ascough, Harold Thiessen
- Evangelical Mennonite Mission Churches of Manitoba
- Christian Mennonite Church Dave Dueck
- Old Colony Mennonite Church Bill Friesen
- Reinland Mennonite Church Corny Redekopp
- Winkler Mennonite Church

Attendance:

Delegates: Church group/conference appointed representatives from current members (voting)Invitees: Community Representatives presently serving on Boards of Directors, and those who will be invited to serve one or more Board(s) of Directors (non-voting)

Staff: Brad Unger, Crystal Cruickshank, Karma Sheppard, Kim Thiessen, Jayme Giesbrecht, Sheila Suderman, Jeff Wiebe, Christa Reimer

Agenda:

1.0 Call to Order - Al Kehler, Chair, Eden Health Care Services Inc. Board – called to order at 9:08pm

2.0 Opening- Jayme Giesbrecht - sang Be Thou My Vision together.

3.0 Minutes - Al Kehler

3.1 Approve EHCS Annual General Meeting Minutes 2022 Adoption M – Linda Nichols/S – Irene Ascough/Carried

4.0 Corporation Business - Al Kehler

4.1 By Law amendment approval (page 47)

M – Wil Epp/S – Evelyn Labun/Carried

4.4 Election of Recovery of Hope Inc. Board of Directors

Motion:

"That since the duly authorized representatives for churches and/or conferences and the number of directors of Recovery of Hope Inc. is determined on the same basis as our bylaws designate, that the Board of Recovery of Hope Inc. is to consist of representatives of the participating church conferences and appointed community representatives, we hereby constitute ourselves as the Board of Directors of Recovery of Hope Inc."

M – Cheryl Braun/S – Elaine Énns/Carried

5.0 Financial - Al Kehler

5.1 Approval of Actions:

Motion:

"That all acts, contracts, by-laws, proceedings, appointments and payments done, made and enacted by the Directors and Officers of the Eden Corporations (as below) since the date of the last annual meeting of the members as set forth in the minutes of the Directors' Meetings or in the Financial Statements of the Eden Corporations (as below) be ratified, confirmed, sanctioned and approved."

The Eden Corporations:

- Recovery of Hope Inc.
- M Irene Ascough/S Evelyn Labun/Carried

5.2 Appointment of 2023-2024 Auditors:

Motion:

"Appoint Deloitte as auditors for the Eden Corporations for 2023-2024." M – Corny Redekopp/S – Cheryl Braun/Carried

6.0 Reading of Covenant Agreement – Al Kehler

The Eden Covenant

This is a voluntary agreement among the Boards of the following organizations:

• Recovery of Hope Inc.

to willingly and intentionally act together in harmony towards the common vision as set out for Eden Health Care Services Inc., namely:

"That people on the mental health journey experience hope, healing and community.

The above-named organizations therefore commit to:

- Work together towards their common goals,
- Work in such a way that the above Eden family of programs is strengthened and unified,
- Seek out and work collaboratively on joint projects,
- Share, report and communicate information regularly regarding common activities and projects,
- Work through differences with honesty and respect,
- Be mutually accountable.

This covenant agreement will be revisited annually and reviewed minimally every 5 years by Boards of the above-named organizations. Additions or Amendments may be made by mutual consent.

7.0 Adjournment – adjourned by 9:19pm



MINUTES EDEN RESIDENTIAL CARE SERVICES INC June 15, 2023 Members Meeting Emmanuel Mennonite Church

Current Members:

• Mennonite Church Manitoba – Linda Nichols, Ingrid Peters-Fransen, Ken Froese, Wil Epp, Lawrence Siemens, Emma Hamm, Cheryl Braun,

- Mennonite Brethren Church of Manitoba Alan Kehler, Evelyn Labun, Gerald Dyck, Elaine Enns
- Sommerfeld Churches of Manitoba John Dyck, Frank Klassen
- Evangelical Mennonite Churches of Manitoba Irene Ascough, Harold Thiessen
- Evangelical Mennonite Mission Churches of Manitoba
- Christian Mennonite Church Dave Dueck
- Old Colony Mennonite Church Bill Friesen
- Reinland Mennonite Church Corny Redekopp
- Winkler Mennonite Church

Attendance:

Delegates: Church group/conference appointed representatives from current members (voting) **Invitees:** Community Representatives presently serving on Boards of Directors, and those who will be invited to serve one or more Board(s) of Directors (non-voting)

Staff: Brad Unger, Crystal Cruickshank, Karma Sheppard, Kim Thiessen, Jayme Giesbrecht, Sheila Suderman, Jeff Wiebe, Christa Reimer

Agenda:

- **1.0 Call to Order** Al Kehler, Chair, Eden Health Care Services Inc. Board called to order at 9:08pm
- 2.0 Opening- Jayme Giesbrecht sang Be Thou My Vision together.

3.0 Minutes - Al Kehler

3.1 Approve EHCS Annual General Meeting Minutes 2022 Adoption M – Linda Nichols/S – Irene Ascough/Carried

4.0 Corporation Business - Al Kehler

4.1 By Law amendment approval (page 47)

M – Wil Epp/S – Evelyn Labun/Carried

4.6 Election of Eden Residential Care Services Inc. Board of Directors

Motion:

"That since the duly authorized representatives for churches and/or conferences and the number of directors of Eden Residential Care Services Inc. is determined on the same basis as our bylaws designate, that the Board of Eden Residential Care Services Inc. is to consist of representatives of the participating church conferences and appointed community representatives, we hereby constitute ourselves as the Board of Eden Residential Care Services Inc."

M - Wil Epp/S – Irene Ascough/Carried

5.0 Financial - Al Kehler

5.1 Approval of Actions:

Motion:

"That all acts, contracts, by-laws, proceedings, appointments and payments done, made and enacted by the Directors and Officers of the Eden Corporations (as below) since the date of the last annual meeting of the members as set forth in the minutes of the Directors' Meetings or in the Financial Statements of the Eden Corporations (as below) be ratified, confirmed, sanctioned and approved."

The Eden Corporations:

• Eden Residential Care Services Inc.

M - Irene Ascough/S - Evelyn Labun/Carried

5.2 Appointment of 2023-2024 Auditors:

Motion:

"Appoint Deloitte as auditors for the Eden Corporations for 2023-2024." M – Corny Redekopp/S – Cheryl Braun/Carried

6.0 Reading of Covenant Agreement – Al Kehler

The Eden Covenant

This is a voluntary agreement among the Boards of the following organizations:

• Eden Residential Care Services Inc.

to willingly and intentionally act together in harmony towards the common vision as set out for Eden Health Care Services Inc., namely:

"That people on the mental health journey experience hope, healing and community. "

The above-named organizations therefore commit to:

- Work together towards their common goals,
- Work in such a way that the above Eden family of programs is strengthened and unified,
- Seek out and work collaboratively on joint projects,
- Share, report and communicate information regularly regarding common activities and projects,
- Work through differences with honesty and respect,
- Be mutually accountable.

This covenant agreement will be revisited annually and reviewed minimally every 5 years by Boards of the above-named organizations. Additions or Amendments may be made by mutual consent.

7.0 Adjournment – adjourned by 9:19pm



EDEN HEALTH CARE SERVICES & PROGRAM BOARD MEMBERS June '24- June '25						
NAME	OFFICE	Region	REP	ON	OFF	TERM
EHCS TABLE OFFICE	२ऽ					
Alan Kehler	CHAIR	Wpg	MB	2019	2025	2nd
Ron Gerbrandt	V-CHAIR	West	Com'ty	2020	2026	2nd
Linda Nichols	SEC.	West	MCM	2021	2024	1st
EDEN CLINICAL SERV	ICES INC.					
Alan Kehler		Wpg	MB	2019	2025	2nd
Evelyn Labun		Wpg	MB	2020	2026	2nd
Ron Gerbrandt		West	Com'ty	2020	2026	2nd
Ingrid Peters-Fransen		Wpg	MCM	2023	2026	1st
Ken Froese		West	MCM	2019	2025	2nd
Melissa Schmidt		West	MB	2023	2026	1st
Nichole Hiebert		West	Com'ty	2022	2025	1st
EDEN HOUSING & SU	PPORTS					
Irene Ascough		East	EMC	2022	2025	1st
John Kroeker		East	Com'ty	2022	2025	1st
John Friesen		East	EMC	2018	2024	2nd
Juan Bergen		West	Com'ty	2015	2026	3rd
Frank Klassen		West	Som'rfeld	2022	2025	1st
John David Pankratz		WPG	Com'ty	2022	2025	1st
EDEN EMPLOYMENT \$	SERVICES					
Bill Friesen		West	OCM	2019	2025	2nd
Linda Nichols		West	MCM	2021	2024	1st
Ron Dyck		East	EMC	2023	2026	1st
Gerald Dyck		West	MB	2022	2025	1st
Ernie Dyck		West	Som'rfeld	2024	2027	1st
Dave Dueck		East	CMC	2022	2025	1st
RECOVERY OF HOPE	INC.			2022	2020	
Cheryl Braun		Wpg	MCM	2018	2024	2nd
Emma Hamm		Wpg	MCM	2019	2025	2nd
Elaine Enns		Wpg	MB	2018	2024	2nd
Cornie Redekopp		West	Reinland	2022	2025	1st
Evelyn Braun		West	Com'ty	2023	2026	1st
Olivia Kehler		Wpg	Com'ty	2023	2026	1st
Harold Thiessen		East	EMC	2022	2025	1st
Terry Doerksen		Wpg	MB	2024	2027	1st
EDEN FOUNDATION IN	NC.					
Barry Dyck		East	Com'ty	2021	2024	1st
Wes Unger		East	Com'ty	2017	2025	2nd
Steve Ens		Wpg	Com'ty	2023	2026	1st
Bob Kroeker		Wpg	Com'ty	2023	2026	1st
Dennis Harder		West	Com'ty	2023	2026	1st
Michelle Sawatzky		West	Com'ty	2023	2026	1st
Not yet assigned		\\/pg	МСМ	2024	2027	1st
Randy Willoughby		Wpg		2024	2021	ISL

Winkler



EDEN HEALTH CARE SERVICES Administrative Offices (204) 325-5355 309 Main Street Winkler, Manitoba



EDEN MENTAL HEALTH CENTRE

Acute Psychiatry (204) 325-4325 1500 Pembina Avenue Winkler, Manitoba



SEGUE CAREER OPTIONS

(204) 325-8988 309 Main St Winkler, Manitoba Locations

Steinbach



EDEN EAST MENTAL WELLNESS CENTRE

(204) 320-6033 Unit 11-380 Stonebridge Crossing Steinbach, Manitoba

Winnipeg



RECOVERY OF HOPE COUNSELLING

(204) 477-4673 or toll free: 1-866-493-6202 102 - 900 Harrow Street East Winnipeg, Manitoba



CONCORDIA VILLAGE IV (204) 219-1345 1055 Molson St. Winnipeg, Manitoba